



FEMA

DISASTER RECOVERY CENTER

If you suffered disaster-related damage to your home, personal property or business and have questions about available assistance, you may...

Visit a Disaster Recovery Center in Edinburg

At a Disaster Recovery Center, you can . . .

- Register for FEMA assistance by using phone banks at the center
- Check the status of your application
- Meet with a FEMA applicant assistant representative
- Obtain information about state agencies and voluntary organizations
- Discuss the U.S. Small Business Administration's (SBA) low-interest loans for homeowners, renters and businesses
- Obtain information on how to reduce future damage

**University of Texas Pan American
Community Engagement and Student Success (CESS) Building, Rm. 1300
1407 East Freddy Gonzalez Drive
Edinburg, Texas 78539**

**Hours: Monday through Friday 9a.m. to 6 p.m.
Saturday 9 a.m. to 2 p.m., Closed Sundays**

All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).

Who May Be Eligible For Disaster Assistance?

- ✓ U.S. Citizens
- ✓ Qualified Aliens
- ✓ Non-citizen Nationals

<p>The Qualified Alien category generally includes individuals who are Lawful Permanent Residents holding “Green Cards.”</p> <p>A “Green Card” holder is someone who has been granted authorization to live and work in the United States on a permanent basis.</p>	<p>Qualified Aliens also may include those who have legal resident status because of:</p> <ul style="list-style-type: none"> • Asylum • Refugee status • Parole into the U.S. for at least one year • Withholding of deportation • Immigration from Cuba or Haiti • Severe forms of human trafficking, including persons with “T” and “U” visas. 	<p>To be eligible for state and federal disaster assistance, only one member of a household needs to be a:</p> <ul style="list-style-type: none"> • U.S. citizen, • Qualified Alien, or a • Non-citizen national. <p>Disaster assistance may be available to a household if a parent or guardian applies on behalf of a minor child who is a U.S. citizen or a Qualified Alien.</p>	<p>A household of individuals with varying citizenship status may be eligible.</p> <ul style="list-style-type: none"> • Applicants should consult an immigration expert concerning whether or not their immigration status falls within the Qualified Alien category. • Residents who do not qualify for state and federal aid may be referred to voluntary agencies for assistance.
<p>TO APPLY FOR DISASTER ASSISTANCE Call 800-621-3362 (TTY 800-462-7585) Apply online www.disasterassistance.gov</p>			

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DISASTER ASSISTANCE

To register, call:

1-800-621-FEMA (3362)

If you use a TTY: 1-800-462-7585

711 or Video Relay Service (VRS): 1-800-621-3362

Please have the following available:

- Your address with zip code
- Directions to your property
- Condition of your damaged home
- Insurance information, if available
- Social Security number
- Phone number where you can be contacted
- Address where you can get mail

Direct Deposit: Disaster assistance funds can be sent directly to your bank account. Please provide your bank account type, account number and bank routing number.

Stay in touch with FEMA: When you register, you will be given a FEMA registration number. Write down your number and save it. You will need the number whenever you contact FEMA.

**Online registration
also available**



DisasterAssistance.gov
ACCESS TO DISASTER HELP AND RESOURCES

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