



Mayor Oscar D. Montoya
Commissioner Joe Martinez
Commissioner Armando Garcia

Commissioner Dr. Jacob Howell
Mayor Pro-Tem Dr. Ruben Saldana
City Manager Alberto Perez

MERCEDES CITY COMMISSION
REGULAR MEETING
JUNE 18, 2024 – 6:30 P.M.
MERCEDES CITY HALL – COMMISSION CHAMBERS
400 S. OHIO AVE., MERCEDES, TX 78570

“At any time during the course of this meeting, the City Commission may retire to Executive Session under Texas Government Code 551.071(2) to confer with its legal counsel on any subject matter on this agenda in which the duty of the attorney to the City Commission under the Texas Disciplinary Rules of Professional Conduct of the State Bar of Texas clearly conflicts with Chapter 551 of the Texas Government Code. Further, at any time during the course of this meeting, the City Commission may retire to Executive Session to deliberate on any subject slated for discussion at this meeting, as may be permitted under one or more of the exceptions to the Open Meetings Act set forth in Title 5, Subtitle A, Chapter 551, Subchapter D of the Texas Government Code.”

1. **Call Meeting to Order**
2. **Establish Quorum**
3. **Invocation**
4. **Pledge of Allegiance**
5. **Open Forum-**
6. **Presentations:**
 - a. Proclamation in recognition of Bill Bunton Auto Supply & Machine, Inc.
 - b. Proclamation in recognition of Lion Club 75th Anniversary
 - c. Recognition of Retired Employee
 - d. Presentation by KMB
 - e. Project Update regarding Capisallo Terrace Waste water connections
7. **Ordinances/Resolutions:** *Present, discuss, consider and possibly take action regarding:*
 - a. Approval of Resolution 2024-19 authorizing the use of a credit card
8. **Consent Agenda:**
 - a. Approval of Minutes for Meeting(s) held June 4, 2024
9. **Management Items:** *Present, discuss, consider and possibly take action regarding:*
 - a. Approval of Amendment to the Personnel Policy Manual to include a section regarding attendance, inclement weather and emergencies
10. **Bids/Contracts:** *Present, discuss, consider and possibly take action regarding:*
 - a. Approval to renew agreement with Xoana Entertainment Company
 - b. Approval of Interlocal Cooperation Agreement between the County of Hidalgo, Texas and the City of Mercedes, Texas on behalf of Dr. Hector P. Garcia Memorial Library in order to provide library services to county residents
11. **Departmental Monthly Report**
 - a. City Secretary/HR, Public Works, Library, Rec Center, Fire, Planning
12. **Executive Session:** *Chapter 551, Texas Government Code, Section 551.071 (Consultation with Attorney), Section 551.072 (Deliberation regarding Real Property), Section 551.074 (Personnel Matters) and Section 551.087 (Economic Development)*
 - a. Discussion with City Manager regarding personnel matters – Section 551.074
 - b. Consultation with Attorney regarding update on litigation -Section 551.071
 - c. Consultation with Attorney regarding contracts – Section 551.071
 - d. Discussion regarding Acquisition and Conveyance of Real Estate: Mercedes Light Industrial Park Ph 1 Lot 3 & 4, Blk 1 and – Section 551.072
 - e. Discussion regarding Conveyance of Real Estate: Mercedes Light Industrial Park Ph 1 Lot 1 & 2 Blk 1 – Section 551.072
 - f. Deliberation regarding economic development project pursuant to Tex. Gov’t Code 551.087
13. **Open Session:**
 - a. Possible Action pertaining to executive session item a
 - b. Possible Action pertaining to executive session item b
 - c. Possible Action pertaining to executive session item c

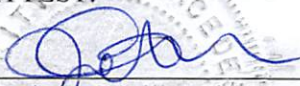
- d. Possible Action pertaining to executive session item d
- e. Possible Action pertaining to executive session item e
- f. Possible Action pertaining to executive session item f

14. Adjournment

Notice is hereby given that the City Commissioners of the City of Mercedes, Texas will meet in a **Regular Meeting** on Tuesday, June 18, 2024 at 6:30 P.M. Said meeting will be conducted in the Commission Chambers of the City Hall located at 400 S. Ohio, Mercedes, Texas for the purpose of considering and taking formal action regarding the items listed above. This notice is given in accordance with Vernon's Texas Codes Annotated, Texas Government Code, Section 551.001 et. Seq.

WITNESS MY HAND AND SEAL OF THE CITY THIS THE 14th DAY OF JUNE, 2024.

ATTEST:



Joselyn Castillo, City Secretary
Time of Posting: 4:55 P.M.

ACCESSIBILITY STATEMENT

The City of Mercedes recognizes its obligations under the Americans with Disabilities Act of 1990 to provide equal access to individuals with disabilities. Please contact the City Manager's Office at (956) 565-3114 at least 48 hours in advance of the meeting with requests for reasonable accommodations, including requests for a sign language interpreter.

CONSENT ITEM:

DATE: 06/18/2024

FROM: Meredith Hernandez, Interim Finance Director

ITEM: Credit Card Resolution update from Nereida Perez to Colleen Blanchard

BACKGROUND INFORMATION:

Currently, the City holds three credit cards, and one of them is registered under the name of the previous Director. It is necessary for us to update this credit card under the name of our Interim Assistant Finance Director.

BOARD REVIEW/CITIZEN FEEDBACK:**ALTERNATIVES/OPTIONS:****FISCAL IMPACT:**

Proposed Expenditure/(Revenue):	Account Number(s):

Finance Review by:

LEGAL REVIEW:

ATTACHMENTS:

DRAFT MOTION:

RESOLUTION # 2024-19

WHEREAS, The City of Mercedes, Texas, like other cities, uses a credit card to facilitate the process of typical city business, events, and other administrative operations; and

WHEREAS, The City of Mercedes, Texas, uses a credit card from the Texas National Bank that mandates a city staff member that is currently employed to be listed on the credit card.

NOW, THEREFORE, BE IT RESOLVED by the City Commission of the City of Mercedes, Texas that the City Commission authorizes Interim Asst. Finance Director Colleen Blanchard to be the official staff person ‘named’ on the City of Mercedes credit card as issued by Texas National Bank.

BE IT FURTHER RESOLVED THAT, Texas National Bank (TNB) of Mercedes, Texas is hereby authorized and instructed to honor TNB financial processes as signed by and countersigned by the above listed official until such time as Texas National Bank is otherwise instructed.

DISCUSSED, PASSED, AND APPROVED on this the 18th day of June, In the Year of Our Lord, 2024.

ATTEST:

Oscar D. Montoya Sr, Mayor
City of Mercedes, Texas

Joselynn Castillo, City Secretary

**MERCEDES CITY COMMISSION
REGULAR MEETING
JUNE 4, 2024 – 6:30 P.M.
MERCEDES CITY HALL – COMMISSION CHAMBERS**

MEMBERS PRESENT:	Oscar D. Montoya Sr. Ruben J. Saldana Armando Garcia Joe Martinez	Mayor Mayor Pro-Tem Commissioner Commissioner
MEMBERS ABSENT:	Jacob Howell	Commissioner
STAFF PRESENT:	Alberto Perez Martie Garcia Vela Joselynn Castillo Javier Ramirez Juan Vasquez	City Manager City Attorney (virtually) City Secretary Asst. City Manager I.T Tech

1. CALL MEETING TO ORDER

Mayor Montoya welcomed everyone and called the meeting to order at 6:30 p.m.

2. ESTABLISH QUORUM

All members of the Commission were present which constitutes a full quorum.

3. INVOCATION

Commissioner Howell said the invocation.

4. PLEDGE OF ALLEGIANCE

Commissioner Martinez led in the pledge of allegiance.

5. OPEN FORUM-

There were no comments from the public.

6. PRESENTATIONS:

a. Presentation from Prime Health

Ms. Kathlene Avila of Knapp Medical Center, in partnership with Prime Health, presented to the Commission highlighting their commitment to quality healthcare close to home. The hospital boasts 227 beds, including 16 ICU beds, and operated a level IV Trauma Center in their ER. With 300 physicians on staff, they offer award-winning care and are the only 5-star system in the valley, also being the sole grade A hospital. They provide detailed metrics on their website to aid patients in choosing the best hospital for their needs.

Their services include advanced treatments like the Mako Robot for precise Knee Replacement Surgery, customized to each patient's body. They've partnered with four surgeons to establish a mid-valley location, emphasizing accessibility and convenience. Mid-Valley Urgent Care, open from 8:00 a.m. to 11:00 p.m., serves as a one-stop-shop, with plans to offer mammogram days for employees. The Commission commended their professionalism, and Ms. Avila expressed gratitude, assuring the city of their continued support.

7. ORDINANCES/RESOLUTIONS:

a. Approval of Resolution 2024-18 denying the rate increase for AEP

Commissioner Martinez motioned to approve and waive the reading. Commissioner Garcia seconded. Upon a called vote, the motion passed unanimously.

8. CONSENT AGENDA

a. Approval of Minutes for Meeting(s) held May 21, 2024

b. Approval of second and final reading of Ordinance 2024-04 regarding Recreation Center Fees

c. Approval of second and final reading of Ordinance 2024-05 regarding the Solid Waste Fees

Commissioner Martinez motioned to approve all items under consent agenda and forego the readings.

Commissioner Garcia seconded. Upon a called vote, the motion passed unanimously.

9. MANAGEMENT ITEMS: Present, discuss, consider and possibly take action regarding:

a. Basketful's request for donation

Pastor Dillon informed the commission on their efforts of the four churches in found basketful, a community initiative. They provide food to four groups, each come on separate weeks. Commissioner Martinez motioned to approve. Commissioner Howell seconded. Commissioner Howell inquired about operating hours, understanding they accommodate the elderly by avoiding midday heat. The food pantry primarily serves elderly and non-working individuals. Additionally, the school district operates a pantry for families with children. Pastor Dillon proposed collaboration with the city to expand support to more families. Currently, they distribute \$2,000 monthly to 360 families, roughly. Winter Texans, known as Nomads, assist with light repairs. Commissioner Howell suggested distributing \$20,000 between Basket full and another church. After discussion, the motion passed unanimously.

b. Request for vehicle from Amigos Del Valle

Commissioner Martinez motioned to table to get more details on the van and bring back for the budget. Due to no further motion, Commissioner Martinez motioned to move this item and discuss in executive session. Commissioner Howell seconded. Upon a called vote, the motion passed unanimously. The meeting went into executive session at 7:15 p.m.

Returned from Executive Session: Commissioner Martinez amended his motion to postpone this item. Mayor Pro-Tem Saldana seconded. Upon a called vote, the motion passed unanimously.

10. EXECUTIVE SESSION: *Chapter 551, Texas Government Code, Section 551.071 (Consultation with Attorney), Section 551.072 (Deliberation regarding Real Property), Section 551.074 (Personnel Matters) and Section 551.087 (Economic Development)*

- a. **Discussion with City Manager regarding personnel matters – Section 551.074**
- b. **Consultation with Attorney regarding update on litigation -Section 551.071**
- c. **Deliberation pursuant to Tex. Gov't Code 551.087 regarding economic negotiations and about real property pursuant to Tex. Gov't Code 551.072. Consultation with legal counsel to receive communication protected by attorney client communication privilege pursuant to Tx. Gov't Code 551.071 (2) regarding same.**
- d. **Consultation with legal counsel regarding pending litigation pursuant to Tex. Gov't Code 551.071 (1) (a) and (b).**
- e. **Consultation with legal counsel pursuant to Tex. Gov't Code 551.071 (1)(a) and (b) and Tex. Gov't Code 551.071 (2) and regarding real property pursuant to Tex. Gov't Code 551.072**

Mayor Montoya called the meeting back to order at 8:30 p.m.

11. OPEN SESSION:

- a. **Possible Action pertaining to executive session item a**
No action was taken on this item.
- b. **Possible Action pertaining to executive session item b**
No Action was taken on this item.
- c. **Possible Action pertaining to executive session item c**
Commissioner Garcia motion to proceed as discussed and authorize the city manager to sign MSA and title search on the 3.7 acres. Saldana seconded. Upon a called vote, the motion passed unanimously.
- d. **Possible Action pertaining to executive session item d**
No action was taken on this item.
- e. **Possible Action pertaining to executive session item e**
No Action

At this time, the commission moved to item 9B.

12. ADJOURNMENT

Commissioner Howell motioned to adjourn. Commissioner Garcia seconded. Upon a called vote, the motion passed unanimously. The meeting adjourned at 8:35 p.m.

CONSENT ITEM: No

DATE: June 14, 2024**FROM:** Kristine Longoria, Human Resources Specialist**ITEM:** **Discussion and Approval of amendment to the Personnel Policy Manual to include section of attendance in Inclement Weather and Emergencies**

BACKGROUND INFORMATION:

The City of Mercedes recognizes that inclement weather and other emergencies can affect its ability to open and/or for services to continue. The purpose of this policy is to establish specific guidelines and procedures in the event of inclement weather or other emergency situations. The scope of this amendment would apply to all City of Mercedes employees. Thus, the amendment would be added to Chapter 23 of the City of Mercedes Personnel Policy Manual on Hours of work, attendance, and punctuality.

Administration recommends approval of item.

BOARD REVIEW/CITIZEN FEEDBACK:**LEGAL REVIEW: Yes****ATTACHMENTS:**

- 1.) Updated personnel policy amendment
- 2.)

City of Mercedes Personnel policy Manual

Subject: Inclement weather and emergencies

Chapter 23: Hours of work; attendance and punctuality

Date Effective:

Date Approved:

Procedures: Section G Inclement Weather

In order to support city services to the residents of Mercedes, there will be times before/during/after specific events such as inclement weather where employees will be required to work non-traditional work hours and days. It is in the policy of the City to continue to provide city services before/during/after such unforeseen events. Key personnel will be assigned to support city services during such times. However, where extraordinary circumstances warrant, due to weather or other unforeseen business interruption, the City reserves the right to close specific operations and facilities.

It is in the policy of the City of Mercedes that, unless otherwise directed the City will remain open for business to deliver City services during all scheduled and published hours of operation. Employees, unless otherwise directed, are expected to report for and remain at work as scheduled regardless of weather conditions or any other emergency situations. Employee attendance and pay must be in accordance with the provisions outlined in this policy.

In the event of inclement weather or emergency the City Manager, will determine if and what City operation and/or services will be closed. In the event of a closure, prior to the work day or as soon as practical, city staff will be notified by supported method at the time (website/email/text group/phone/social media etc..) regarding department and individual responsibilities. Key personnel (needs and area of knowledge basis) will be identified at the time incident by the department heads in conjunction with the City Manager.

PROPOSAL

Mercedes, Tx.

TOURIST ANNOUNCEMENT PACKAGE

PRESENTED BY: XOANA ENTERTAINMENT CO.



PROJECT OBJECTIVE

- * Create signs guiding tourists from the Reynosa Airport to the international bridges, highlighting and promoting tourism in Mercedes, Tx.
- * Invite the vast amount of tourist, investors, vendors and foreign executives from the manufacturing and product production exporters located close to the airport.
- * Be a present factor in the business and financial sector for the economic benefit of Mercedes and Reynosa.
- * Promote investing and tourism with two signs in strategic location with tourist information for the visitors from Monterrey and Reynosa, to showcase what Mercedes has to offer.

STRATEGIC LOCATIONS

- * Exit from Reynosa International Airport.
- * Between the industrial area, custom agencies and money exchange from Reynosa.
- * Access to Pharr International Bridge.
- * Access to McAllen-Hidalgo International Bridge.
- * Access to Anzalduas International Bridge.



Entrance to Pharr International Bridge



Entrance to Anzalduas International Bridge



Current Sign - Within the Industrial Zone



Current Sign - Customs Offices and Money Exchange



Current Sign - Within the Industrial Zone



Current Sign - Within the Industrial Zone



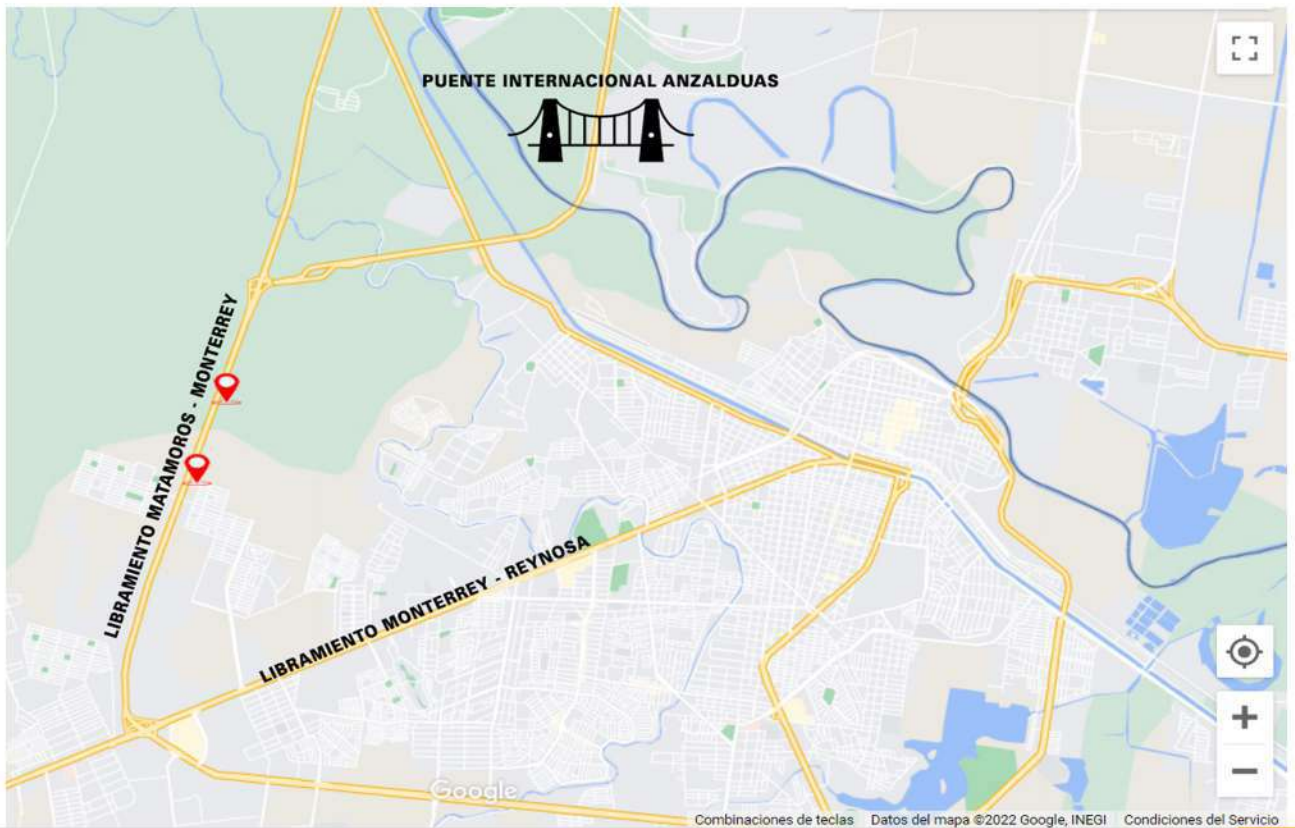
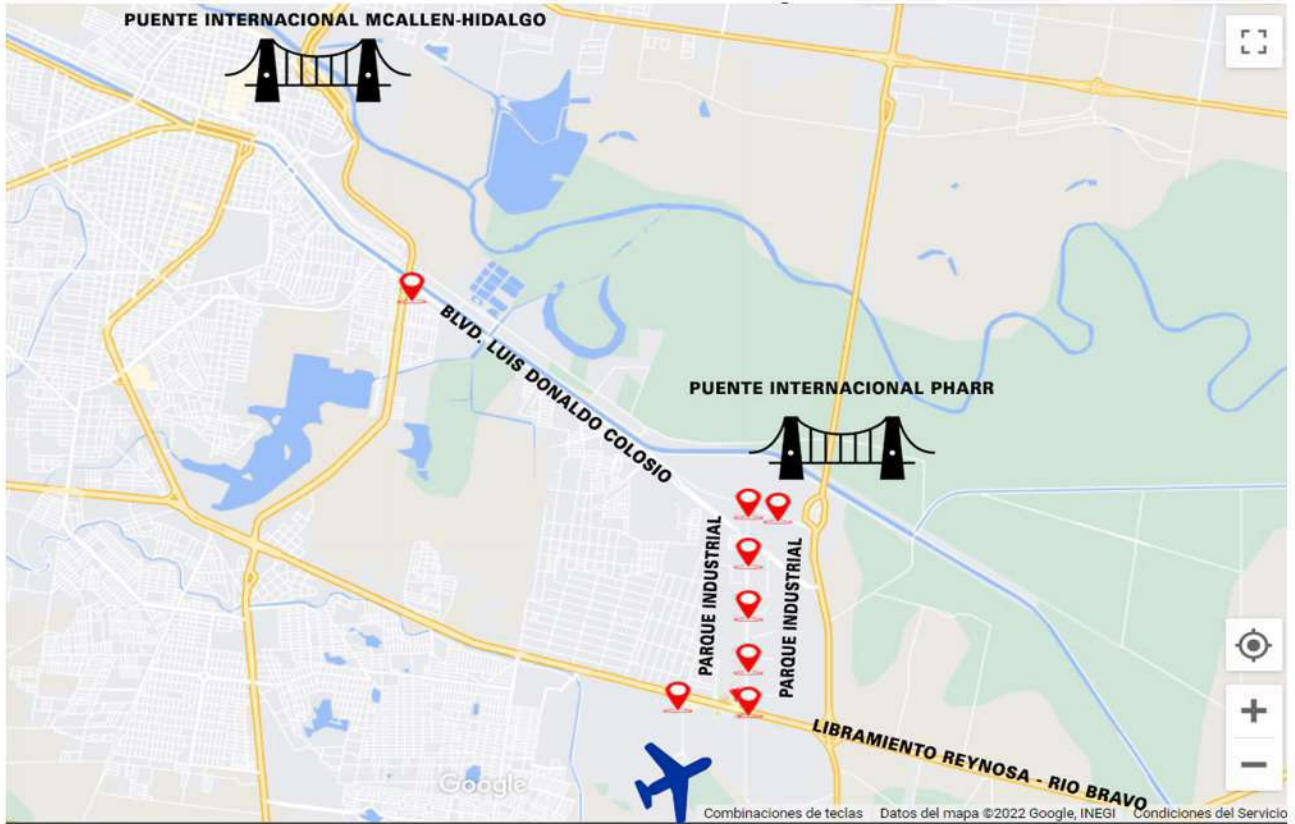
Current sign - Airport exit



Access towards International Bridges within Industrial Zone



BLUEPRINTS OF THE SIGNS



PACKAGE 1 INCLUDES:

2 BILLBOARDS - 9.84 x 15.0 ft

3 STREET SIGNS - 2.46 x 6.23 ft

3 STREET SIGNS - 1.31 x 4.26 ft

2 STREET SIGNS - 1.96 x 5.41 ft

10 SIGNS IN TOTAL

12 MONTH PACKAGE - \$16,200 Dlls (1,350 Dlls x 12 months)

PACKAGE 2 INCLUDES:

2 BILLBOARDS - 9.84 x 15.0 ft

3 STREET SIGNS - 2.46 x 6.23 ft

3 STREET SIGNS - 1.31 x 4.26 ft

2 STREET SIGNS - 1.96 x 5.41 ft

10 SIGNS IN TOTAL

PREPAYMENT

12 MONTH PACKAGE - \$15,600 Dlls (1,300 Dlls x 12 months)



XOANA ENTERTAINMENT COMPANY
3805 Plantation Grove Blvd. ste D #18
Mission Tx. 78572 / Ph. (956)627-2056

Management Items

DATE: June 18, 2024

FROM: Marisol Vidales, Library Director

ITEM: **Approval of Interlocal Cooperation Agreement between the County of Hidalgo, Texas and the City of Mercedes, Texas on behalf of Dr. Hector P. Garcia Memorial Library in order to provide library services to county residents.**

BACKGROUND INFORMATION: Hidalgo County and the Hidalgo County Library System (HCLS) annually sign an interlocal agreement in which the 13 municipal libraries agree to provide services to county residents. In turn the county budgets an annual amount to provide to the library system. This year the county budgeted \$237,138. The funds are first used to pay for the Integrated Library System (ILS) that the 13 libraries use to manage borrowers, the collection, and fines. This year the ILS invoice was a total of \$49,932. The remaining \$187,206 is then divided equally between the 13 libraries that comprise HCLS. Each library will be receiving \$14,400.46 in order to help with library operating expenditures excluding staff after the signed interlocal is received.

BOARD REVIEW/CITIZEN FEEDBACK: Choose an item.

ALTERNATIVES/OPTIONS:

FISCAL IMPACT: Item was budgeted for fiscal year 2023-2024.

Proposed Expenditure/(Revenue):	Account Number(s):
	01-536-3027

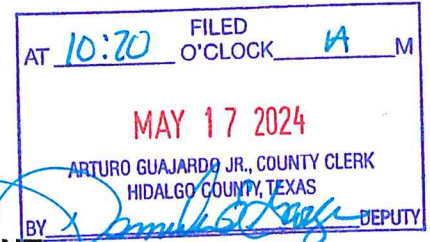
Finance Review by:

LEGAL REVIEW:

ATTACHMENTS: HCLS Interlocal 2024

Staff Recommendation: Approval of Interlocal

THE STATE OF TEXAS §
COUNTY OF HIDALGO §



**INTERLOCAL COOPERATION AGREEMENT
BETWEEN COUNTY OF HIDALGO, TEXAS AND CITY OF MERCEDES, TEXAS**

This Agreement is made effective as of this 14th day of May, 2024, by and between HIDALGO COUNTY, TEXAS hereinafter referred to as "County," and the CITY OF MERCEDES, TEXAS hereinafter referred to as "City" pursuant to the provisions of the Texas Interlocal Cooperation Act, as follows:

WHEREAS, the County has established the Hidalgo County Library System (hereinafter "HCLS");

WHEREAS, the County wishes to Contract with the City for library privileges from the City's established library;

WHEREAS, pursuant to Tex. Loc. Gov't Code Section 323.011 the City understands that the City's library will assume the functions of a County library within the County;

WHEREAS, pursuant to standard HCLS operating procedures, HCLS acquires library materials, supplies and services, electronic database services, audiovisual equipment, and computer hardware, software and other resources for library services for the free use of City's library by residents of rural areas of the County;

WHEREAS, the County and City desire to clarify the terms and conditions of the operation of HCLS, and to provide direct funding to City in certain circumstances;

WHEREAS, the County finds that the City is suitably organized to provide efficient and effective free library services to County residents under Chapter 323; and

WHEREAS, the County therefore desires to expend funds to assist City with the expenses of establishing, operating and maintaining its free library in the County.

NOW THEREFORE, for and in good and valuable consideration the receipt and sufficiency of which are hereby acknowledged, the County and the City hereby agree as follows:

1. The County shall budget an estimated amount each year for the following fiscal year and allocate such amount from the County's General Fund as payment for various libraries of County of which City library is one. Such estimated amount will be allocated to County libraries in accordance with a formula established, reviewed and

approved by HCLS. This allocation formula shall be reviewed and approved annually at the beginning of the County fiscal year by HCLS meeting in regular-session. Funds disbursed to the City shall be in consideration for the City agreeing that the City's library will assume the functions of a county library within Hidalgo County. Funds disbursed to the City pursuant to this paragraph and HCLS provisions shall be used by City only for the City library to purchase contractual services and library materials, including but not limited to, books, supplies and services, Internet connectivity, electronic database services and connections, equipment and furnishings, and computer hardware and software.

2. The City agrees to maintain and operate its city library in accordance with the standards of the State of Texas, the State Library System Act and Local Government Code Chapter 323. The City specifically covenants to assure that the librarian of the City's library meets the minimum standards established by Texas State Library and Archives Commission ("State Library"), including any and all certification mandated by the State Library. The City further agrees to cooperate with the County in any programs, promotions or interlocal initiatives in furtherance of the purposes of HCLS.

3. The City agrees to supervise the activities and operation of its library and agrees to assume full responsibility and liability for any and all activities conducted under the terms of this Agreement.

4. The City library personnel shall not be entitled to any of the benefits of an employee of the County, including, but not limited to, County fringe benefits or the County Civil Service program.

5. This Agreement shall continue until December 31, 2024; or until amended, replaced or terminated in accordance with Chapter 323. Either party may terminate this Agreement by providing six (6) months' advance written notice to the other party. The parties agree that any property acquired under this Agreement is subject to division upon termination of this contract in accordance with Texas Local Government Code Section 323.011(c). Upon termination of this Agreement, any property acquired under this Agreement shall remain in the possession of the City in the City library and the City agrees to take any and all necessary measures to ensure that such property is safeguarded from theft and/or damage.

6. The City agrees to give County and its authorized representatives access to, and the right, to examine, excerpt and transcribe all books, accounts, records, reports, files and other papers, documents, things, or property belonging to or in use by the City in relation to its library operations for so long as such are maintained by City.

7. Conflict of Applicable Law: Nothing in this Agreement shall be construed so as to require the commission of any act contrary to law, and whenever there is any conflict between any provision of their Agreement and any present or future law, ordinance, or administrative, executive or judicial regulation, order or decree, or amendment thereof, contrary to which the parties have no legal right to contract, the latter shall prevail, but in

such event the affected provision(s) of this Agreement shall be modified only to the extent necessary to bring them within the legal requirements and only during the time such conflict exists.

8. No Waiver: No waiver by any party hereto of any breach of any provision of the Agreement shall be deemed to be a waiver of any preceding or succeeding breach of the same or any other provision hereof.

9. Entire Agreement: This Agreement contains the entire contract between the parties hereto and each party acknowledges that neither has made (either directly or through any agent or representative) any representation or agreement in connection with this Agreement not specifically set forth herein. This Agreement may be modified or amended only by agreement in writing executed by City and County, and not otherwise.

TEXAS LAW TO APPLY. THIS AGREEMENT SHALL BE CONSTRUED UNDER AND IN ACCORDANCE WITH THE LAWS OF THE STATE OF TEXAS, AND ALL OBLIGATION OF THE PARTIES CREATED HEREUNDER ARE PERFORMABLE IN HIDALGO COUNTY, TEXAS. THE PARTIES HEREBY CONSENT TO PERSONAL JURISDICTION IN HIDALGO COUNTY, TEXAS.

10. Notice. Except as may be otherwise specifically provided in this Agreement, all notices, demands, requests or communication required or permitted hereunder shall be in writing and shall either be (i) personally delivered against a written receipt, or (ii) sent by registered or certified mail, return receipt requested, postage prepaid and addressed to the parties at the addresses set forth below, or at such other addresses as may have been theretofore specified by written notice delivered in accordance herewith:

If to County: County of Hidalgo
Attention: Richard F. Cortez, County Judge
100 E. Cano, 2nd Floor
Edinburg, Texas 78539

If to City: City of Mercedes, Texas
Attn: City Manager
400 S Ohio St
Mercedes, Texas 78570

Each notice, demand, request or communication which shall be delivered or mailed in the manner described above shall be deemed sufficiently given for all purposes at such time as it is personally delivered to the addressee or, if mailed, at such time as it is deposited in the United States mail.

11. Additional Documents. The parties hereto covenant and agree that they will execute such other and further instruments and documents as are or may become necessary or convenient to effectuate and carry out the terms of this Agreement.

12. Successors. This Agreement shall be binding upon and inure to the benefit of the parties hereto and their respective heirs, executors, administrators, legal representatives, successors, and assigns where permitted by this Agreement.

13. Assignment. This Agreement shall not be assignable.

14. Headings. The headings and captions contained in this Agreement are solely for convenience reference and shall not be deemed to affect the meaning or interpretation of any provision of paragraph hereof.

15. Gender and Number. All pronouns used in this Agreement shall include the other gender, whether used in the masculine, feminine or neuter gender, and singular shall include the plural whenever and so often as may be appropriate.

16. Authority to Execute. The execution and performance of this Agreement by City and County have been duly authorized by all necessary laws, resolutions corporate action, and this Agreement constitutes the valid and enforceable obligations of City and County in accordance with its terms

17. Governmental Purpose. Each party hereto is entering into this agreement for the purpose of providing for governmental services or functions and will pay for such services out of current revenues available to the paying party as herein provided.

18. Commitment of Current Revenues Only. In the event that, during any term, hereof, the governing body of any party does not appropriate sufficient funds to meet the obligations of such party under this Agreement, then any party may terminate this Agreement upon ninety (90) days written notice to the other party. Each of the parties hereto agrees, however, to use its best efforts to secure funds necessary for the continued performance of this Agreement. The parties intend this provision to be a continuing right to terminate this Agreement at the expiration of each budget period of each party.

19. Non-Discrimination. The Agreement and all related activities shall be conducted in a manner that does not discriminate against any person on a basis prohibited by applicable law or County and City policy, including without limitation to race, color, national origin, religion, sex, age, veteran status, or disability.

[SIGNATURE PAGE TO FOLLOW]


WITNESS THE HANDS OF THE PARTIES this 14th day of May, 2024.

HIDALGO COUNTY, TEXAS

[Handwritten Signature]

Richard F. Cortez, County Judge

ATTEST:



[Handwritten Signature]

Arturo Guajardo, Jr., County Clerk

CITY OF MERCEDES, TEXAS

Oscar Montoya, Mayor

ATTEST:

By: _____
Joselynn Castillo, City Secretary

APPROVED AS TO FORM:

HIDALGO COUNTY DISTRICT ATTORNEY'S OFFICE

By: *[Handwritten Signature]*
Victor M. Garza, Assistant District Attorney

CITY:
By: _____

_____, City Attorney

APPROVED BY
COMMISSIONERS COURT
ON: 5/14/24 *[Handwritten Signature]*

**MONTHLY REPORT
MAY 2024
(INTERNAL WORK ORDERS)**

CATEGORY	PAGE #	Work Orders	Closed Work Orders	Pending Work Orders
		TOTAL	TOTAL	TOTAL
ALLEY	1	1		1
BRUSH PICKUP	1	4	3	1
BUILDING MAINTENANCE	1-2	22	20	2
CHANGE AIR FILTER	2	2	2	0
CURB SCRAPING	2-3	4	4	0
CUT GRASS	3-4	40	37	3
CUT TREE ON ROW	4	3	3	0
ELECTRICAL REPAIR	4	1	1	0
EQUIPMENT MAINTENANCE	4-5	7	5	2
FIRE HYDRANT REPAIR	5	3	2	1
FLUSH FIRE HYDRANT	5	4	4	0
INLET MAINTENANCE	5	1	1	0
INSTALL CLEAN OUT	6	1	1	0
LOCATE METER	6	1	0	1
LOCATE WATER/SEWER - TAP	6-7	21	18	3
LOW WATER PRESSURE - NO WATER	7	4	4	0
MANHOLE MAINTENANCE	8	3	2	1
MANHOLE REPLACEMENT	8	2	2	0
NEW TRAFFIC SIGN	8	6	4	2
OPEN/CLOSE METER	8-9	5	5	0
PARKS MAINTENANCE	9	2	2	0
PARK TRASH PICK UP	9	9	9	0
PARKS RESTROOM CLEAN	9	19	19	0
PLUMBING REPAIR	10	0	0	0
POT HOLE PATCHING	10	10	9	1
REPLACE CUT OFFS	10-11	7	5	2
SEWER LINE COLAPSE	11	1	1	0
SEWER SMELL	11	1	1	0
SEWER STOP/BACKUP	11-13	19	19	0
SPECIAL EVENTS- PREP	13	2	2	
SPEED BUMP REQUEST	13	2	0	2
SPORTS FIELD MAINTENANCE- POOL	13	11	11	0
SPRAYING ROUND-UP	13	4	4	0
STREET ISSUES	13	3	1	2
STREET SWEEPING	13	1	1	0
TRAFFIC SIGN REPLACEMENT	14	6	5	1
TRASH PICKUP	14	1	1	
UTILITY PATCH	14	5	5	0
VEHICLE MAINTENANCE	14-15	23	19	4
WATER BREAK REPAIRS	15-17	14	14	0
WATER LEAK (METER)	17	6	5	1
WATER TAP OR SEWER TAP SERVICES	17	1	0	1
GRAND TOTALS		281	251	30

**MAY 2024
REQUEST (EXTERNAL)**

Request Closed/Archived Acknowledged Pending or

ILLEGAL DUMPING		3	1		2
OTHER		2			2
STREET ISSUES		11	6	5	
WEDDY LOT		1	1		
GRAND TOTALS		17	8	5	4

MAY 2024 REQUESTS (EXTERNAL)

Id	Reporter Display	Status	Summary	RATING	Address	Description	
1	16518206	Mercedes, TX Neighbor	Open	Illegal Dumping	2	801 Heidrick Ave Mercedes, TX 78570, USA	Trash, wood boards and plastic pipes on City easement. Code Enforcement is lying to those assigning work to him by saying it's been resolved when IT HAS NOT BEEN RESOLVED. Why close the order if it has not been resolved???
2	16518228	Mercedes, TX Neighbor	Open	Illegal Dumping	2	1034 Jones Ave Mercedes, TX 78570, USA	Illegal dumping. Please do not mark this off as closed and resolved until it has been cleared. It is misleading and goes against checks and balances.
3	16518245	Mercedes, TX Neighbor	Archived	Illegal Dumping	2	903 Tangerine Ave Mercedes, TX 78570, USA	large boards on City easement. Code Enforcement Sent to harass residents with far less. Don't mark resolved until it is clear.
1	16518320	Mercedes, TX Neighbor	Open	Other (My Request is not Listed)	1	739 N Washington Ave Mercedes, TX 78570, USA	Piles of old material, plastic and wood all around house. please don't lie and close this report until it is cleared as with 4 other cases all closed the same day.
2	16734442	Alberto Perez	Open	Other (My Request is not Listed)	1	213 Mistletoe Ave Mercedes, TX 78570, USA	construction material
1	16530824	Alberto Perez	Acknowledged	Street Issue	2	624 N Texas Ave Mercedes, TX 78570, USA	curb scraping
2	16530855	Alberto Perez	Closed	Street Issue	3	633 Gillman Ave Mercedes, TX 78570, USA	pot holes
3	16530901	Alberto Perez	Acknowledged	Street Issue	3	518 Us-83 Frontage Rd Mercedes, TX 78570, USA	pothole and need to raise manhole
4	16530929	Alberto Perez	Closed	Street Issue	3	606 Anaquitas St Mercedes, TX 78570, USA	potholes
5	16530989	Alberto Perez	Closed	Street Issue	3	654 Anaquitas St Mercedes, TX 78570, USA	pothole
6	16570230	Alberto Perez	Acknowledged	Street Issue	2	401 S Texas Ave Mercedes, TX 78570, USA	pothole
7	16570299	Alberto Perez	Acknowledged	Street Issue	2	114 E 10th St Mercedes, TX 78570, USA	sunken speed hump and pothole
8	16600336	Alberto Perez	Acknowledged	Street Issue	2	913 Luis Dr Mercedes, TX 78570, USA	curb scraping
9	16702728	An anonymous SeeClickFix user	Archived	Street Issue	3	809 6th St Mercedes, TX, 78570, USA	Vehicles driving over property lots
10	16570108	Alberto Perez	Archived	Street Sign	3	545 S Vermont Ave Mercedes, TX 78570, USA	street sign down
11	16570207	Alberto Perez	Archived	Street Sign	2	540 S Missouri Ave Mercedes, TX 78570, USA	political sign
1	16568337	Alberto Perez	Archived	Weedy Lot	2	220 N Ohio Ave Mercedes, TX 78570, USA	weedy lot

**MAY 2024
INTERNAL WORK ORDERS**

ID	CATEGORY	Address	Request	Created	Closed	Details
1	136837	Alley	216 W Liberty St, Mercedes, TX, 78570, USA	2024-05-08 14:50:44		DIANA ORTIZ 956-261-6173 CUSTOMER CLAIMS THAT A LARGE TRUCK DROVE THROUGH THE ALLEY AND CREATED DEEP RUTS WITH THE TIRES WHEN IT RAINED A WHILE BACK. SHE WOULD LIKE THE CITY TO SCRAPE OR FILL IN WITH CALICHE TO HAVE THE ALLEY BE SMOOTH AND MORE ACCESIBLE.
1	135905	BRUSH PICKUP	400 S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-03 08:51:57	2024-05-03 08:52:10	CREW WENT TO TRIM BOUGANVILLIAS AT CITY HALL AND THEY ALSO WEEDEATED SIDEWALK AREAS AS WELL AS SPRAY ROUND UP.
2	135968	BRUSH PICKUP	Melton Park Dr W, Mercedes, TX, 78570, USA	2024-05-03 10:45:29	2024-05-06 18:41:30	LARGE TREE BRANCH BROKE AT MELTON PARK 1 RESIDENT: LUNA CONTACT: 956-975-0892
3	136765	BRUSH PICKUP	809 6th St, Mercedes, TX, 78570, USA	2024-05-08 09:34:35		AMANDA AHMED 956-357-1113 THE PROPERTY 2 LOTS DOWN HAS A FIRE HYDRANT THAT IS NEAR THE CANAL AREA AND A LARGE TREE FELL DOWN AND IS NOW BLOCKING THE FIRE HYDRANT. REMOVABLE OF THE TREE IS WHAT SHE IS REQUESTING. GRASS IS OVERGROWN AS WELL BUT SHE DOES NOT KNOW WHO WOULD BE RESPONSIBLE TO MAINTAIN THAT. I WILL ASK BERNIE MATA ABOUT THE OVERGROWN GRASS ISSUE.
4	137661	BRUSH PICKUP	Anaquitas St & N Vermont Ave, Mercedes, TX, 78570, USA	2024-05-14 08:32:42	2024-05-14 08:32:42	STANDBY CREW: J.J. AND RAMON FALLEN TREE WAS REPORTED FROM THE STRONG WINDS CUT SOME BRANCHES AND HAULED THE BRANCHES TO FED-EX USED THE BACKHOE AND UNIT#3124
1	135748	BUILDING MAINTENANCE	400 S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-01 22:31:20	2024-05-01 22:31:35	Michael and Homar went to help move some desks at city hall TONIO AND RUDY REPAIRED AN OUTDOOR TABLE AT THE SWIMMING POOL
2	135828	BUILDING MAINTENANCE	627-799 Mathis St, Mercedes, TX, 78570, USA	2024-05-02 14:05:39	2024-05-03 08:39:02	
3	136179	BUILDING MAINTENANCE	401-599 Francis Ave, Mercedes, TX, 78570, USA	2024-05-06 10:55:37	2024-05-06 10:56:21	Toño and Rudy installed Coach Andres Chino Salinas field sign
4	136855	BUILDING MAINTENANCE	Mercedes City Hall, 410 S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-08 15:31:42	2024-05-08 15:33:06	assist in the moving of boxes and furniture GIRLS RESTROOM TOILET CONTINUALLY RUNNING WATER AND WON'T STOP FLUSHING; CEMENT PALM TREES REQUEST BY: MARTIN JOHNSON CONTACT: 956-565-3033
5	136984	BUILDING MAINTENANCE	701 Mathis St, Mercedes, TX, 78570, USA	2024-05-09 10:41:38	2024-05-21 09:40:22	
6	137150	BUILDING MAINTENANCE	105 N Ohio Ave, Mercedes, TX, 78570, USA	2024-05-10 09:17:34	2024-05-14 19:28:48	NEED AN ELECTRICIAN TO HAVE ON OF THE EXTENSION CORDS DROPS SERVICED. THE CORD IS ARCHING WHEN ATTEMPTING TO PLUG INTO THE AMBULANCE REQUESTED: J. CAMPOS CONTACT: 956-565-7755
7	137216	BUILDING MAINTENANCE	Mercedes Fire Department, Mercedes, TX, USA	2024-05-10 14:47:35	2024-05-15 16:18:50	TONIO AND RUDY WILL BE DOING 2 JOBS FOR THE FIRE DEPARTMENT AC VENTS CHANGING ICE MAKER VALVE
8	137659	BUILDING MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2024-05-14 08:15:34	2024-05-15 16:18:21	FILTERS FOR THE A/C AT THE CIVIC CENTER NEED TO BE CHANGED OUT.
9	137739	BUILDING MAINTENANCE	701 Mathis St, Mercedes, TX, 78570, USA	2024-05-14 13:14:23	2024-05-15 16:16:28	MARTIN SENT A REQUEST. PLEASE FIX A PART IN THE FENCE. CHICKEN WIRE CAN COVER UP THAT AREA.
10	137867	BUILDING MAINTENANCE	2314 N Baseline Rd, Mercedes, TX, 78570, USA	2024-05-15 11:01:05	2024-05-15 16:15:44	REQUEST FROM MR. VILLAGOMEZ. INSTALL SYSTEM TO DRAIN WATER FROM A/C UNITS ON THE PORTABLE BUILDING. DOOR KNOB AT THE FIRE DEPARTMENT
11	138045	BUILDING MAINTENANCE	323 S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-16 11:13:45	2024-05-16 14:06:35	REQUESTED: RUBEN G. CONTACT: 956-565-7755
12	138306	BUILDING MAINTENANCE	520 E 2nd St, Mercedes, TX, 78570, USA	2024-05-18 11:03:06	2024-05-18 11:05:08	Crew went to sweep and mop Civic center building for weekend rental. They also restocked restrooms with toilet paper and paper towels as well as soap dispensers.

**MAY 2024
INTERNAL WORK ORDERS**

ID	CATEGORY	Address	Request	Created	Closed	Details	
13	138603	BUILDING MAINTENANCE	701 Mathis St, Mercedes, TX, 78570, USA		2024-05-21 09:59:26	2024-05-22 14:09:02	MISSING A 4X4 AT THE REC CENTER. MISSING A CABLE LINE AT THE BOYS AND GIRLS CLUB.
14	138697	BUILDING MAINTENANCE	105 N Ohio Ave, Mercedes, TX, 78570, USA		2024-05-21 15:03:35	2024-05-22 14:09:57	FIRE STATION. AXEL IS REPORTING THAT THE TOILET UPSTAIRS AT THE DORM ROOM RESTROOM IS CONSTANTLY RUNNING.
15	138741	BUILDING MAINTENANCE	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-21 21:06:24	2024-05-21 21:08:40	Parks crew stripped flooring at Public Works building AIR CONDITION ISSUE REPORTED.
16	138948	BUILDING MAINTENANCE	1202 S Vermont Ave, Mercedes, TX, 78570, USA		2024-05-23 08:09:03	2024-05-23 11:50:50	
17	139041	BUILDING MAINTENANCE	400 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-23 14:11:00	2024-05-23 14:58:39	INSTALLING AN A/C IN JOSELYNN'S OFFICE AT CITY HALL.
18	139078	BUILDING MAINTENANCE	316 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-23 16:03:02		INSTALL A WATER HOSE LINE ON THE NORTH SIDE OF THE POLICE DEPARTMENT AT 316 S OHIO AVE. OUTISED OF THE POLICE SQUAT ROOM AND UTILITIES MACHINE.
19	139151	BUILDING MAINTENANCE	316 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-24 11:28:59	2024-06-10 15:24:26	Install 2 fake owls to scare away birds and will prevent them from nesting around the Police Department Building.
20	139186	BUILDING MAINTENANCE	1St St & N Ohio Ave, Mercedes, TX, 78570, USA		2024-05-24 14:37:22		FIRE DEPARTMENT IS REQUESTING FOR THE UPSTAIRS DINING AREA TO BE PAINTED. CHIEF CAMPOS HAS ALREADY EXPLAINED TO RUDY ON WHAT NEEDS TO BE DONE.
21	139790	BUILDING MAINTENANCE	400 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-30 11:17:30	2024-05-30 15:41:26	BOXES IN FINANCE NEED TO BE MOVED TO STORAGE; AND WHITE BOARD IN THE FINANCE DEPARTMENT NEEDS TO BE PUT UP CALLED IN BY FINANCE DEPARTMENTS ASSIGNED TO TONO AND RUDY
22	140047	BUILDING MAINTENANCE	434 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-31 16:41:57		LIBRARY SENT IN A REQUEST: PLEASE CHECK OUT THE DRAWERS AT THE FRONT DESK AREA. THEY STAY STICKING OUT AND DO NOT GO ALL THE WAY IN. SEE ATTACHED PHOTO FOR REFERENCE.
1	136793	Change Air Filters	434 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-08 11:47:12	2024-05-08 11:47:12	TONIO AND RUDY COMPLETED THE FOLLOWING ON 04/07/2024 CHANGED THE AIR FILTERS AT THE LIBRARY AND CLEANED THE GUTTERS AS WELL INSTALL AN ART GALLERY
2	139092	Change Air Filters	316 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-23 16:41:42	2024-06-06 08:13:09	THE POLICE DEPARTMENT IS REQUESTING THAT THE AIR FILTERS BE CHANGED AT THIER LOCATION.
1	135712	Curb Scraping	420 E Liberty St, Mercedes, TX, 78570, USA		2024-05-01 14:20:32	2024-05-16 15:40:55	JOSIE GARCIA 956-825-8931 REQUESTING CURB SCRAPING AROUND HER AREA. HER AND HUSBAND ARE BOTH CONSIDERED DISABLED AND WOULD LIKE HELP WITH THAT.
2	136840	Curb Scraping	624 N Texas Ave Mercedes, TX 78570, USA	16530824	2024-05-08 14:53:59		CURB SCRAPING NEEDED ALONG NORTH TEXAS AVE.
3	136989	Curb Scraping	E 5th St & Florida St, Mercedes, TX, 78570, USA		2024-05-09 11:09:37	2024-06-04 09:11:10	scrape curb on fifth street from ohio to 491, apply roundup when done.
4	137755	Curb Scraping	913 Luis Dr Mercedes, TX 78570, USA	16600336	2024-05-14 14:01:46	2024-06-03 11:32:40	CURB SCRAPING NEEDED ALONG LUIS DRIVE SEE PHOTO FOR REFERENCE
1	135901	Cut Grass	801-999 Garza St, Mercedes, TX, 78570, USA		2024-05-03 08:45:24	2024-05-03 08:49:09	CREW WENT TO WEEAEAT AND CUT GRASS PONY FIELDS
2	136435	Cut Grass	765-1239 Mile 1 E, Mercedes, TX, 78570, USA		2024-05-06 18:35:03	2024-05-06 18:39:40	Resident called for overgrown grass along grass Mile 1 E. We went to mow that area.
3	136436	Cut Grass	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-06 18:37:22	2024-05-06 18:39:26	Ez and homar went to mow field 2
4	136437	Cut Grass	W Expressway 83, Mercedes, TX, 78570, USA		2024-05-06 18:38:43	2024-05-06 18:39:09	Ez and homar mowed island along frontage and Baseline.

**MAY 2024
INTERNAL WORK ORDERS**

ID	CATEGORY	Address	Request	Created	Closed	Details	
5	136661	Cut Grass	2001-2099 Melton Park Dr, Mercedes, TX, 78570, USA		2024-05-07 15:57:34	2024-05-08 12:44:32	Crew went to mow and weedeat soccer field area at the Dome. Michael also took big tractor to mow larger area
6	136764	Cut Grass	1500 W 1st St, Mercedes, TX, 78570, USA		2024-05-08 09:19:17	2024-05-15 16:24:10	ANA GARCIA 956-565-3191 NUESTRA CLINICA DEL VALLE CALLED TO REPORT THAT THE GRASS IS TALL AND OVERGROWN SHE SAID THE CITY IS THE ONE WHO CUTS THE AREA
7	136871	Cut Grass	400 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-08 18:43:28	2024-05-08 18:49:23	Parks crew went to mow grass and City hall and library as well as old fire dept
8	136992	Cut Grass	259-299 1St St, Mercedes, TX, 78570, USA		2024-05-09 11:13:52	2024-05-09 11:19:49	Parks crew went to mow fire department. They also sprayed round up in the area
9	136995	Cut Grass	627-799 Mathis St, Mercedes, TX, 78570, USA		2024-05-09 11:15:20	2024-05-09 20:33:20	Parks crew went to mow grass at Boys and Girls Club. They also mowed retention pond.
10	137115	Cut Grass	Mercedes, TX, USA		2024-05-09 20:38:24	2024-05-09 20:38:59	Crew continued cutting grass at Dome.
11	137247	Cut Grass	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-10 16:30:07	2024-05-10 16:30:23	Crew mowed grass and weedeated around Public Works shop. Michael and Hugo went to start mowing drainage ditch on orange st. At the same time we were troubleshooting rc mower in the area.
12	137254	Cut Grass	1150 Orange St, Mercedes, TX, 78570, USA		2024-05-10 16:38:48	2024-05-10 16:39:04	Michael took big tractor to start mowing around gully going into levee from Vermont Ave.
13	137633	Cut Grass	2001-2099 Melton Park Dr, Mercedes, TX, 78570, USA		2024-05-13 22:22:36	2024-05-13 22:23:06	Michael went to start mowing area behind FedEx.
14	137634	Cut Grass	Mercedes, TX, USA		2024-05-13 22:25:56	2024-05-13 22:26:33	Ez, Hugo and Alex went to mow Las Flores del Valle park
15	137635	Cut Grass	3810 Esperanza St, Mercedes, TX, 78570, USA		2024-05-13 22:27:58	2024-05-13 22:28:08	Ez, Hugo and Alex went to mow Melton Park 2.
16	137636	Cut Grass	147 James Dr, Mercedes, TX, 78570, USA		2024-05-13 22:29:28	2024-05-13 22:29:40	CREW WENT TO WEEDEAT GRASS AROUND THE BOOTS IN TOWN.
17	137663	Cut Grass	245-275 N Texas Ave, Mercedes, TX, 78570, USA		2024-05-14 08:36:15	2024-05-14 19:27:11	MAMA MARIA'S RESTRUANT BERNIE RIOS 956-472-6954 REQUESTING THAT THE GRASS BE CUT BEHIND THE RESTUARANT AROUND THE DUMPSTER AREA. HE SAID THAT THE CITY CUT THAT AREA LAST TIME.
18	137753	Cut Grass	735 W 2nd St, Mercedes, TX, 78570, USA		2024-05-14 13:52:13		
19	137797	Cut Grass	Mercedes, TX, USA		2024-05-14 16:41:53	2024-05-14 16:42:16	Parks crew went to mow gully from Vermont towards levee. PARKS CREW WENT TO CONTINUE MOWING AND TRIMMING TREE ALONG GULLY BY DOME AREA ON VERMONT AVE.
20	137964	Cut Grass	Mercedes, TX, USA		2024-05-15 16:07:50	2024-05-15 16:09:13	Ez, homar and Hugo went to mow civic center
21	138053	Cut Grass	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-16 11:38:03	2024-05-16 22:17:06	Michael and Alex went to mow drainage ditch on orange st.
22	138150	Cut Grass	1144 Orange St, Mercedes, TX, 78570, USA		2024-05-16 22:20:53	2024-05-16 22:21:05	Michael, Alex, Homar and Hugo mowed Boys and Girls club as well as retention ponds
23	138500	Cut Grass	601-625 Mathis St, Mercedes, TX, 78570, USA		2024-05-20 15:09:20	2024-05-20 16:55:46	Crew mowed fields 3 and 4
24	138502	Cut Grass	801-999 Garza St, Mercedes, TX, 78570, USA		2024-05-20 15:16:24	2024-05-20 16:55:36	Michael, Hugo and Alex mowed front area of the Dome.
25	138533	Cut Grass	2001-2099 Melton Park Dr, Mercedes, TX, 78570, USA		2024-05-20 16:57:20	2024-05-20 16:57:32	Crew continued mowing retention ponds
26	138740	Cut Grass	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-21 21:01:59	2024-05-21 21:12:52	Crew went to cut grass arupnd Los comales parking lot
27	138742	Cut Grass	131 N Texas Ave, Mercedes, TX, 78570, USA		2024-05-21 21:09:43	2024-05-21 21:12:21	Ez and homar weedeated sidewalk area between 1st and 3rd street along Texas Ave. They also applied round up
28	138743	Cut Grass	229 S Texas Ave, Mercedes, TX, 78570, USA		2024-05-21 21:15:12	2024-05-21 21:15:19	Crew went to mow Fire Dept.
29	138901	Cut Grass	259-299 1St St, Mercedes, TX, 78570, USA		2024-05-22 16:56:32	2024-05-22 17:03:45	Crew went to mow along railroad tracks as well as historic building across borderland
30	138905	Cut Grass	100 S Texas Ave, Mercedes, TX, 78570, USA		2024-05-22 17:00:37	2024-05-22 17:03:04	Michael and Alex went to continue mowing drainage ditch on orange street.
31	138906	Cut Grass	1124 Orange St, Mercedes, TX, 78570, USA		2024-05-22 17:01:55	2024-05-22 17:03:15	HECTOR AND FERMIN UNIT#3121 CUTTING OVERGROWN GRASS AROUND FIRE HYDRANTS
32	139011	Cut Grass	S Georgia Ave & W 8Th St, Mercedes, TX, 78570, USA		2024-05-23 12:09:09	2024-05-23 12:09:09	FERMIN AND HECTOR UNIT#3121 CUTTING OVERGROWN GRASS AROUND FIRE HYDRANTS. USED THE WEED EATER.
33	139012	Cut Grass	Frances Ave & 3rd St, Mercedes, TX, 78570, USA		2024-05-23 12:10:45	2024-05-23 12:10:45	HECTOR AND FERMIN UNIT#3121 CUTTING OVERGROWN GRASS AROUND FIRE HYDRANTS. USED THE WEED EATER
34	139014	Cut Grass	S Washington Ave & 6th St, Mercedes, TX, 78570, USA		2024-05-23 12:14:40	2024-05-23 12:14:40	

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ID	CATEGORY	Address	Request	Created	Closed	Details	
35	139015	Cut Grass	623-683 W 1st St, Mercedes, TX, 78570, USA		2024-05-23 12:15:50	2024-05-23 12:15:50	HECTOR AND FERMIN UNIT#3121 CUTTING TALL GRASS AROUND THE FIRE HYDRANTS USED THE WEED EATER.
36	139016	Cut Grass	1St St, Mercedes, TX, 78570, USA		2024-05-23 12:17:05	2024-05-23 12:17:05	FERMIN AND HECTOR UNIT#3121 CUTTING TALL GRASS AROUND THE FIRE HYDRANT USED THE WEED EATER CUT ALONG 1ST STREET FROM TEXAS TO VERMONT.
37	139100	Cut Grass	91 Carlos St, Mercedes, TX, 78570, USA		2024-05-23 18:43:44	2024-05-23 18:44:32	Michael, Alex and Hugo went to mow Melton Park 1
38	139101	Cut Grass	1060-1098 Mile 7 N, Mercedes, TX, 78570, USA		2024-05-23 18:45:43	2024-05-23 18:46:29	Crew went to mow water tower on mile 1 E
39	139102	Cut Grass	Mercedes, TX, USA		2024-05-23 18:47:34	2024-05-23 18:48:07	Michael, Alex and Hugo went to mow water tower behind fedex
40	139104	Cut Grass	400 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-23 18:49:40	2024-05-23 18:50:26	Parks crew went to mow city hall/library/old fire dept and Police Dept.
1	137670	Cut Trees on ROW	103 E 2nd St, Mercedes, TX, 78570, USA		2024-05-14 09:07:03	2024-05-15 16:17:26	ROSA 956-565-5417 WITH LAST NIGHTS STRONG WINDS A TREE FELL OVER AND IS LEANING ON THIER PORTABLE BUILDING. THE TREE IS ON THE OUTSIDE OF THE FENCE ALONG THE RAILROAD TRACKS ON THE NORTH SIDE OF THE PROPERTY.
2	138188	Cut Trees on ROW	Dawson Rd, Mercedes, TX, 78570, USA		2024-05-17 08:38:00	2024-06-12 15:29:07	BUSINESS 83 AND 200 BLOCK OF N. DAWSON TREE BRANCH HANGING LOW CALLED IN BY DISPATCH
3	139013	Cut Trees on ROW	S Colorado Ave & W 4th St, Mercedes, TX, 78570, USA		2024-05-23 12:11:50	2024-05-23 12:11:50	HECTOR AND FERMIN UNIT#3121 CUTTING TALL GRASS AROUND FIRE HYDRANTS USED THE WEED EATER.
1	139843	Electrical Repair	701 Mathis St, Mercedes, TX, 78570, USA		2024-05-30 14:42:35	2024-06-04 22:31:20	SWIMMING POOL NEEDS AN ELECTRICIAN TO CHECK OUT THE BREAKER AND GFCI AT THE POOL AREA. THERE ARE MULTIPLE OUTLETS NOT WORKING.
1	136658	EQUIPMENT MAINT.	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-07 15:48:18	2024-05-21 10:57:42	Zero turns P001 needs oil change fuel filter changed oil filter changed chute cover changed
2	136747	EQUIPMENT MAINT.	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-08 08:43:08	2024-05-09 20:35:00	Zero turns P003 needs oil change fuel filter changed oil filter changed chute cover changed
3	136750	EQUIPMENT MAINT.	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-08 09:04:48	2024-05-21 09:52:14	Zero turns P002 needs oil change fuel filter changed oil filter changed chute cover changed

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ID	CATEGORY	Address	Request	Created	Closed	Details
4 139017	EQUIPMENT MAINT.	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-23 12:19:44	2024-05-23 12:19:44	UNIT_ S-36 2016 LAYMOR SH-400 SWEEPER ALTERNATOR WAS BAD SE PUSO ALTERNATOR Y CABLE DIRECTO HA LA BATERIA PARA QUE CARGA MEJOR SE APRETARON TORNILLOS DE LA COMPRESORA DE AC EL MOFLE ESTABA FLOJO SE APRETO RENE VASQUEZ. 05/08/2024
5 139018	EQUIPMENT MAINT.	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-23 12:22:14	2024-05-23 12:22:14	UNIT#3130 FREIGHTLINER - VACTOR MILEAGE 10232 WENT TO CHECK THE VACTOR TRUCK BECAUSE IT HAS SOME KNOCKING SOUND UNDERNEATH AND THEY SAID IT WAS THE BUSHING NEEDS TO GET IT FIXED. VACTOR TRUCK WAS SENT OUT FOR A MAINTENANCE CHECK AND REPAIR.
6 139130	EQUIPMENT MAINT.	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-24 08:49:41		UNIT#323 JOHN DEERE BACKHOE THE BACKHOE NEEDS AN OIL CHANGE.
7 139313	EQUIPMENT MAINT.	2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-28 09:05:11		UNIT#323 JOHN DEERE BACKHOE FERMIN'S THE BACK WINDOW NEEDS TO BE REPLACED.
1 137169	Fire Hydrant Repair	Alamo St & Mistletoe Ave, Mercedes, TX, 78570, USA		2024-05-10 10:59:05		Please go to review and install a new fire hydrants on this area.
2 139754	Fire Hydrant Repair	Starr St & N Ohio Ave, Mercedes, TX, 78570, USA		2024-05-30 09:04:08	2024-05-30 10:30:37	FIRE HYDRANT MAINTENANCE
3 139780	Fire Hydrant Repair	Starr St & N Ohio Ave, Mercedes, TX, 78570, USA		2024-05-30 10:29:58	2024-05-30 10:44:52	FIRE HYDRANT MAINTENANCE
1 136027	Flush Fire Hydrant	Mercedes, TX, USA		2024-05-03 15:02:47	2024-05-03 15:33:13	MONTHLY FIRE HYDRANT FLUSH THURSDAY 05/02/24
2 136028	Flush Fire Hydrant	Mercedes, TX, USA		2024-05-03 15:03:15	2024-05-03 15:24:04	MONTHLY FIRE HYDRANT FLUSH 05/03/24
3 136775	Flush Fire Hydrant	1112 Orange St, Mercedes, TX, 78570, USA		2024-05-08 10:41:32	2024-05-09 08:32:42	DALIA FRANCO 956-903-6914 WATER COMING OUT OF HER SINK HAS A SMELL.
4 137773	Flush Fire Hydrant	454-476 Dawson Rd, Mercedes, TX, 78570, USA		2024-05-14 15:18:45	2024-05-16 13:48:58	KARLA ALLEN 956-640-1167 806 E. STARR RD. APT. 3 REPORTING THAT THE WATER IS COMING OUT WHITE AND MILKY LOOKING.
1 136432	Inlet Maintenance	I-2 E, Mercedes, TX, 78570, USA		2024-05-06 18:26:56	2024-05-06 18:40:16	Michael and Hugo cleaned inlets along frontage rd.
1 138649	INSTALL CLEAN OUT	207 Pepe Ln, Mercedes, TX, 78570, USA		2024-05-21 12:16:46	2024-05-24 10:06:47	WASTE CONNECTIONS the brush pick up truck broke the CLEAN OUT needs to be replaced. Junior placed a safety cone over the clean out for the mean time. I also will be contacting the gas company about the bent pipe that leads to the gas line.
1 136770	LOCATE METER	142 N Texas Ave, Mercedes, TX, 78570, USA		2024-05-08 10:20:11		Please locate and expose the water meter # 80712806
1 136651	Locate Water & Sewer //Tap	8873-8999 Mile 2 1/2 E, Mercedes, TX, 78570, USA		2024-05-07 15:05:52	2024-05-09 08:36:17	PLEASE MARK WATER AND SEWER LINES. SEE ATTACHED PHOTOS WITH MORE INFORMATION.
2 137001	Locate Water & Sewer //Tap	W 10th St & Capisallo St, Mercedes, TX, 78570, USA		2024-05-09 11:24:20		Locate request for 10th St on both sides from Capisallo to the Floodway.
3 137058	Locate Water & Sewer //Tap	E 10th St & Kansas St, Mercedes, TX, 78570, USA		2024-05-09 14:21:04	2024-05-13 10:28:16	Please mark the water and sewer line close to the empty lot on Kansas and 10th St. Check if there are alley and mark the man hole.

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4	137059	Locate Water & Sewer //Tap	202 Michigan Ave, Mercedes, TX, 78570, USA	2024-05-09 14:22:20	2024-05-10 09:08:34	Please locate water and sewer service around this property
5	137134	Locate Water & Sewer //Tap	626 S Vermont Ave, Mercedes, TX, 78570, USA	2024-05-10 08:16:38	2024-05-10 08:40:37	Emergency water and sewer lines locate PLEASE MARK ANY WATER OR SEWER LINES
6	137177	Locate Water & Sewer //Tap	900 Med High Dr, Mercedes, TX, 78570, USA	2024-05-10 11:39:25	2024-05-10 14:28:40	SEE ATTACHED PHOTOS FOR REFERENCE AND MAP
7	137182	Locate Water & Sewer //Tap	W 8Th St & S Indiana Ave, Mercedes, TX, 78570, USA	2024-05-10 11:43:43	2024-05-10 13:59:14	PLEASE LOCATE WATER AND SEWER LINES CORNER OF W8TH ST AND S. INDIANA
8	137961	Locate Water & Sewer //Tap	E 5th St & Florida St, Mercedes, TX, 78570, USA	2024-05-15 15:57:20	2024-05-16 09:29:45	Please mark water and sewer lines on Florida ave. from 5th St to 10th St. We need to call 811 too.
9	138414	Locate Water & Sewer //Tap	E Business 83, Mercedes, TX, 78570, USA	2024-05-20 10:02:09	2024-05-21 16:16:58	LINETEC 318-321-9369 E BUSINESS 83 / E 2ND ST. PLEASE CALL NUMBER TO VERIFY THE EXACT LOCATION. SEE ATTACHED PHOTOS
10	138609	Locate Water & Sewer //Tap	Dawson Rd & State Highway 374, Mercedes, TX, 78570, USA	2024-05-21 10:12:13	2024-05-21 15:48:35	PLEASE LOCATE WATER AND SEWER LINES. BUSINESS 83 AND DAWSON AREA. LINETEC 318-321-9369
11	138974	Locate Water & Sewer //Tap	FM 1425 & Mile 9 N, Mercedes, TX, 78570, USA	2024-05-23 09:40:01	2024-05-23 13:57:22	GLORIA WITH NORTH ALAMO WATER CALLED TO REQUEST A SEWER LINE LOCATE FOR THE INTERSECTION AT ALL 4 CORNERS. CONTACT: DANIEL CARRANZA 956-322-6808
12	139029	Locate Water & Sewer //Tap	Mile 9 N & FM 1425, Mercedes, TX, 78570, USA	2024-05-23 13:30:49	2024-05-23 13:57:08	EMERG. SEWER LOCATE NORTH ALAMO WATER ON SIGHT REQUESTED: LUCY CONTACT: 956-383-1618
13	139411	Locate Water & Sewer //Tap	124 N Colorado Ave, Mercedes, TX, 78570, USA	2024-05-28 13:48:09	2024-05-28 15:26:35	EMERGENCY WATER SEWER LOCATE CALLED IN BY TEXAS GAS COMPANY
14	139584	Locate Water & Sewer //Tap	116 N Colorado Ave, Mercedes, TX, 78570, USA	2024-05-29 11:21:56	2024-05-29 13:50:25	PLEASE LOCATE WATER AND SEWER LINES SEE ATTACHED PHOTOS. FOR MORE INFORMATION ESPERANZA ZAMORA 956-355-8604
15	139672	Locate Water & Sewer //Tap	2659 N FM 491, Mercedes, TX, 78570, USA	2024-05-29 16:30:34		WANTS TO KNOW WHERE THE CITY SEWER LINES RUN. SHE WAS TOLD THAT SHE IS CONNECTED TO THE MIDDLE SCHOOL SEWER LINE. HAS FREQUENT ISSUES WITH THE LINE GETTING CLOGGED.
16	139769	Locate Water & Sewer //Tap	Mile 1 1/2 E, Mercedes, TX, 78570, USA	2024-05-30 09:52:10	2024-05-30 15:32:00	EMERG. LOCATE WATER / SEWER LINES; LOCATION E. FRONTAGE 83 ABOUT 875FT EAST JUAN MARTINEZ, 956-566-1715
17	139832	Locate Water & Sewer //Tap	113 Michigan Ave, Mercedes, TX, 78570, USA	2024-05-30 14:14:54	2024-06-03 11:36:06	PLEASE LOCATE WATER AND SEWER LINES FOR GENERAL CONSTRUCTION. SEE ATTACHED PHOTOS.
18	139839	Locate Water & Sewer //Tap	FM 491 & Melton Park Dr W, Mercedes, TX, 78570, USA	2024-05-30 14:29:11		PLEASE LOCATE WATER AND SEWER LINES SEE ATTACHED PHOTOS FOR REFERENCE

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19	139842	Locate Water & Sewer //Tap	N Illinois St & Hidalgo St, Mercedes, TX, 78570, USA		2024-05-30 14:40:31	2024-06-05 15:37:26	PLEASE LOCATE WATER AND SEWER LINES SEE PHOTOS FOR REFERENCE
20	139863	Locate Water & Sewer //Tap	751-753 State Highway 374, Mercedes, TX, 78570, USA		2024-05-30 16:01:56		PLEASE LOCATE WATER AND SEWER LINES LINETEC 318-321-9369 SEE ATTACHED PHOTOS FOR REFERENCE
21	140053	Locate Water & Sewer //Tap	Mile 1 E & Mile 8 N, Heidelberg, TX, 78570, USA		2024-05-31 16:56:44		Please locate water and sewer lines on Valley Ranch Sub-division and call to 811
1	136803	LOW WATER PRESSURE / N	311 Progress St, Mercedes, TX, 78570, USA		2024-05-08 12:19:59	2024-05-10 14:39:41	DIANA RODRIGUEZ 956-532-4906 PROTECH SECURITY REPORTING NO WATER AT HER PLACE OF BUSINESS CHECKED WITH WATER DEPARTMENT AND THE ACCOUNT IS ACTIVE IN GOOD STANDINGS.
2	137183	LOW WATER PRESSURE / N	300 S Missouri Ave, Mercedes, TX, 78570, USA		2024-05-10 11:52:07	2024-05-10 14:45:43	CRYSTAL NEWTON 956-517-3724 REPORTING LOW WATER PRESSURE AND HER NEIGHBOR HAS WELL.
3	138579	LOW WATER PRESSURE / N	Llano Grande Golf Course, 379 Golf Course Rd, Mercedes, TX, 78570, USA		2024-05-21 09:01:32	2024-05-21 09:01:32	STANDBY CREW: J.J., JOSH NO WATER AT LLANO GRANDE OPENED 2 FIRE HYDRANTS ALONG THE ROAD. THEY HAD WATER. WENT TO THE OFFICE THEY SAID THE WATER WAS BACK ON. UNIT#3124
4	139046	LOW WATER PRESSURE / N	91 Carlos St, Mercedes, TX, 78570, USA		2024-05-23 14:30:53	2024-05-23 15:13:39	DORA LOPEZ 956-314-4076 CUSTOMER SAYING SHE DOES NOT HAVE ANY WATER. CALLED WATER DEPARTMENT AND HER ACCOUNT IS IN GOOD STANDING.
1	135679	MANHOLE MAINTENANCE	400 E Expressway 83, Mercedes, TX, 78570, USA		2024-05-01 09:33:36	2024-05-01 10:58:54	PLUMBER CALLED TO ASK IF MANHOLE CAN BE CLEANED OUT. PHARMACY HAS A BACKED UP PLUMBING ISSUE AND THE MANHOLE SEEMS TO BE FULL.
2	136848	MANHOLE MAINTENANCE	518 Us-83 Frontage Rd Mercedes, TX 78570, USA	16530901	2024-05-08 15:02:22		MANHOLE NEEDS TO BE RAISED UP.
3	139331	MANHOLE MAINTENANCE	801 W 2nd St, Mercedes, TX, 78570, USA		2024-05-28 09:57:57	2024-05-28 11:41:50	MANHOLE MAINTENANCE
1	137089	Manhole Replacement	2314 N FM 491, Mercedes, TX, 78570, USA		2024-05-09 16:05:34	2024-05-09 16:10:16	CREW SHOWING SOUTHERN TRENCH THE MANHOLES THAT NEED TO BE REPLACED THROUGHOUT THE CITY OF MERCEDES CALLED IN BY: JJ MARTINEZ CONTACT: 956-565-6147
2	139755	Manhole Replacement	400N Capisallo St, Mercedes, TX, 78570, USA		2024-05-30 09:04:42	2024-05-30 15:37:57	REPLACE MANHOLE COVER AND CLEAN THE SIDE OF THE LIFT STATION
1	136810	New Traffic Sign	6th St & S Vermont Ave, Mercedes, TX, 78570, USA		2024-05-08 12:55:09		DORA GARCIA 956-376-0709 STOP SIGN AT THE CORNER IS FALLEN ON THE GROUND UPS JUST RAN THROUGH THERE AND ALMOST HIT ANOTHER CAR NEAR THE MERCEDES EARLY COLLEGE.

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ID	CATEGORY	Address	Request	Created	Closed	Details
2	136894	New Traffic Sign	321 S Illinois St, Mercedes, TX, 78570, USA	2024-05-09 08:43:33	2024-05-15 16:19:22	NO PARKING SIGN IS BEING REQUESTED TO BE POSTED ON THE LAST GARAGE BAY BEHIND THE PD BUILDING. IT IS FOR ISMAEL FROM PLANNING'S TRACTOR AND TRAILER.
3	137848	New Traffic Sign	W 14th St & S Vermont Ave, Mercedes, TX, 78570, USA	2024-05-15 09:44:33	2024-05-15 09:46:44	Install new stop sign in place of fallen sign
4	138861	New Traffic Sign	Dawson Rd, Mercedes, TX, 78570, USA	2024-05-22 14:16:31		ON DAWSON ROAD AS SOON TURN FROM THE FRONTAGE ROAD. THE LOCATION OF THE SIGN WAS BEFORE THE CINTAS BUILDING AND THE WEST SIDE OF THE STREET. THE SIGN STATED THAT "THRU TRAFFIC, AND WHAT TON OF VEHICLE CAN OPERATE ON DAWSON ROAD." THE SAME SIGN IS ALSO LOCATED OFF OF FRONTAGE ROAD. THE SIGN HAS BEEN DOWN FOR ABOUT A MONTH NOW AND SHE SAID IT IS LAYING ON SIDE OF THE ROAD. MIRAM HOWLER 956-565-4125
5	139447	New Traffic Sign	S Mile 1 E & 11th St, Mercedes, TX, 78570, USA	2024-05-28 15:46:33	2024-05-28 16:41:25	TONIO CALLED TO REPORT THAT THERE IS NO STOP SIGN AT THIS INTERSECTION. NEED TO PUT ONE BACK UP.
6	140044	New Traffic Sign	Willacy St & Tangerine Ave, Mercedes, TX, 78570, USA	2024-05-31 16:27:05	2024-06-12 08:13:59	STOP SIGN HAS FALLEN DOWN ON THE CORNER OF WILLACY AND TANGERINE. FLORINDA PASH 956-517-0884
1	135738	OPEN/CLOSE METER	W Expressway 83 & Jones Ave, Mercedes, TX, 78570, USA	2024-05-01 16:19:23	2024-05-01 16:27:54	JOE PEDRAZA CALLED FOR HELP AT THE HEADSTART OFF THE EXPRESSWAY. RESIDENT NEEDS HELP TO CLOSE METER. WATER LEAK ON THE PROPERTY. RESIDENT: ROSEMARY CONTACT: 956-314-3164
2	135821	OPEN/CLOSE METER	618 Heidrick Ave, Mercedes, TX, 78570, USA	2024-05-02 13:27:03	2024-05-02 15:28:42	
3	138577	OPEN/CLOSE METER	1100 Anaquitas St, Mercedes, TX, 78570, USA	2024-05-21 08:57:54	2024-05-21 08:57:54	STANDBY CREW: J.J., JUAN RAMON, JOSH WATER BREAK. COULD NOT CLOSE THE WATER TO BE FIXED.
4	138578	OPEN/CLOSE METER	409 Loretta St, Mercedes, TX, 78570, USA	2024-05-21 08:59:24	2024-05-21 08:59:24	STANDBY CREW: J.J. UNLOCK A WATER METER CUSTOMER PAID THE WATER BILL AFTER 5:00PM
5	139927	OPEN/CLOSE METER	1246 S Indiana Ave, Mercedes, TX, 78570, USA	2024-05-31 08:00:32	2024-06-03 10:58:44	CUSTOMER HAS A WATER BREAK IN THEIR HOUSE. THEY ARE REQUESTING THAT THE WATER METER BE CLOSED FOR THE MOMENT SO THEY CAN CALL TO GET IT REPAIRED. CONTACT NEIGHBOR MARTHA GONZALEZ 956-472-9115 IF NEEDED TO GET A HOLD OF SOMEONE.
1	135749	PARK MAINTENANCE	401-599 Francis Ave, Mercedes, TX, 78570, USA	2024-05-01 22:33:55	2024-05-01 22:34:03	Parks crew fastened certain areas of a fence at Collier Park that were coming loose. IF POSSIBLE BY THURSDAY MAY 30TH.
2	138496	PARK MAINTENANCE	627-799 Mathis St, Mercedes, TX, 78570, USA	2024-05-20 14:51:26	2024-06-04 22:28:24	CAN 2 TREES BE REMOVED FROM THE LITTLE LEAGUE PARK. SEE ATTACHED PHOTOS. THE KMB WILL PLANT NATIVE TREES IN IT'S PLACE THAT WILL PROVIDE SHADE ONCE THEY ARE GROW.
1	135747	Park Trash Pick Up	401-599 Francis Ave, Mercedes, TX, 78570, USA	2024-05-01 22:29:43	2024-05-01 22:30:02	Crew went to pick up trash at Collier Park. They also cleaned the restrooms
2	135899	Park Trash Pick Up	401-599 Francis Ave, Mercedes, TX, 78570, USA	2024-05-03 08:44:35	2024-05-03 08:49:16	CREW WENT TO CLEAN RESTROOMS AND TRASH AT COLLIER PARK.
3	136990	Park Trash Pick Up	601-625 Mathis St, Mercedes, TX, 78570, USA	2024-05-09 11:10:58	2024-05-09 20:33:30	Crew went to clean restrooms and trash at Collier Park. They also cleaned sidewalks with leaf blower.
4	137250	Park Trash Pick Up	401-599 Francis Ave, Mercedes, TX, 78570, USA	2024-05-10 16:32:22	2024-05-10 16:32:57	Ez and homar cleaned trash and restrooms at Collier Park
5	137631	Park Trash Pick Up	520 E 2nd St, Mercedes, TX, 78570, USA	2024-05-13 22:19:30	2024-05-13 22:19:41	Crew went to clean restrooms and pick up trash at Civic Center.

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6	138304	Park Trash Pick Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-18 11:00:10	2024-05-18 11:05:47	Crew went to clean restrooms and trash at Civic Center
7	138307	Park Trash Pick Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-18 11:04:23	2024-05-18 11:05:28	Ez and Alex went to clean restrooms and trash at Collier Park.
8	138739	Park Trash Pick Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-21 21:00:29	2024-05-21 21:13:04	Crew went to clean trash and restrooms at Collier Park. They also restocked toilet paper.
9	138903	Park Trash Pick Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-22 16:58:52	2024-05-22 17:03:34	Crew cleaned restrooms and trash at Collier Park.
1	135745	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-01 22:23:56	2024-05-01 22:24:11	Crew went to clean restrooms and trash
2	135898	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-03 08:43:29	2024-05-03 08:43:36	CREW WENT TO CLEAN RESTROOMS AND TRASH AT CIVIC CENTER.
3	135907	Parks Restroom Clean Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-03 08:53:24	2024-05-04 08:08:27	MICHAEL AND OMAR CLEANED RESTROOMS AND TRASH AT COLLIER PARK.
4	136434	Parks Restroom Clean Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-06 18:31:27	2024-05-06 18:39:48	Ez and Homar cleaned restrooms and trash at Collier Park
5	136659	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-07 15:54:19	2024-05-07 15:54:31	Crew went to clean outdoor restrooms and trash at Civic Center
6	136867	Parks Restroom Clean Up	350-608 E 2nd St, Mercedes, TX, 78570, USA		2024-05-08 18:36:49	2024-05-08 18:36:59	Crew went to clean restrooms at Civic Center.
7	136869	Parks Restroom Clean Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-08 18:40:16	2024-05-08 18:41:41	Crew went to clean trash and restrooms at Collier park
8	137252	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-10 16:34:18	2024-05-10 16:34:36	Ez and homar cleaned restrooms and trash at Civic Center
9	137632	Parks Restroom Clean Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-13 22:20:55	2024-05-13 22:21:04	Crew went to clean restrooms and trash at Collier Park.
10	137662	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-14 08:32:44	2024-05-14 19:27:30	PARKS CREW WENT TO CLEAN RESTROOMS AND TRASH AT CIVIC CENTER.
11	137965	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-15 16:08:54	2024-05-15 16:09:24	EZ AND HOMAR WENT TO CLEAN RESTROOMS AND TRASH AT CIVIC CENTER.
12	137966	Parks Restroom Clean Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-15 16:10:40	2024-05-15 16:11:02	EZ AND HOMAR WENT TO CLEAN RESTROOMS AND TRASH AT COLLIER PARK.
13	138050	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-16 11:34:41	2024-05-16 22:17:24	Crew went to clean restrooms and trash.
14	138051	Parks Restroom Clean Up	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-16 11:36:08	2024-05-16 22:17:18	Crew went to clean restrooms and trash at Collier park
15	138499	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-20 15:07:29	2024-05-20 16:56:03	Ez and homar cleaned outdoor restrooms and trash at Civic Center
16	138738	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-21 20:55:13	2024-05-21 21:13:14	Crew went to clean outdoor restrooms and pick up trash at Civic Center.
17	138900	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-22 16:55:12	2024-05-22 17:03:54	Parks crew went to clean restrooms and trash at Civic Center
18	139099	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-23 18:42:13	2024-05-23 18:55:10	Crew cleaned restrooms and trash at Civic Center
19	139414	Parks Restroom Clean Up	520 E 2nd St, Mercedes, TX, 78570, USA		2024-05-28 14:08:24	2024-06-04 22:32:24	RESIDENT CALLED TO ASK FOR THE RESTROOMS AT THE CIVIC CENTER TO BE CLEANED AND REPLENISH TOILET PAPER, PAPER TOWELS AND HAND SOAP. WILL CALL EZ TO NOTIFY HIM. 2:08PM
1	136047	Pot Hole Patching	508 Brooks St, Mercedes, TX, 78570, USA		2024-05-03 16:18:27	2024-05-09 13:03:46	POLE HOLES AT 508 BROOKS & E. LIBERTY WHEN WILL THIS GET DONE; THERE IS ALWAYS POT HOLES AFTER IT RAINS. RESIDENT: TERRY LACKEY CONTACT: 956-379-3878
2	136817	Pot Hole Patching	Mile 1 1/2 E & Oak Tree Dr, Mercedes, TX, 78570, USA		2024-05-08 13:05:32	2024-06-13 10:15:55	DOMINGO 956-454-5030 REPORTING POT HOLES ALONG MILE 1 1/2 EAST AND GOING INTO MID VALLEY MEADOWS. WANTS TO KNOW IF A FULL PAVING PROJECT IS IN THE FUTURE.
3	136838	Pot Hole Patching	Brooks St & W Liberty St, Mercedes, TX, 78570, USA		2024-05-08 14:51:47	2024-05-09 13:04:47	DIANA ORTIZ 956-261-6173 RESIDENT SAYS IN DRIVING THROUGH THE NEIGHBORHOOD THE POT HOLES ARE BAD AND DEEP. THIS CORNER OF BROOKS AND LIBERTY NEEDS TO BE FIXED.
4	136844	Pot Hole Patching	633 Gillman Ave Mercedes, TX 78570, USA	16530855	2024-05-08 14:58:08	2024-05-09 16:46:29	POT HOLE PATCHING NEEDED. SEE ATTACHED PHOTO
5	136846	Pot Hole Patching	518 Us-83 Frontage Rd Mercedes, TX 78570, USA	16530901	2024-05-08 15:01:03	2024-06-13 09:38:30	POT HOLE PATCHING NEEDED AT THIS AREA ON FRONTAGE SEE ATTACHED PHOTO
6	136849	Pot Hole Patching	606 Anaquitas St Mercedes, TX 78570, USA	16530929	2024-05-08 15:04:49	2024-05-09 13:09:49	POT HOLES REPAIR ALONG ANAQUITAS AREA SEE ATTACHED PHOTO
7	136850	Pot Hole Patching	654 Anaquitas St Mercedes, TX 78570, USA	16530989	2024-05-08 15:06:26	2024-05-09 13:07:50	POT HOLE PATCHING NEEDED ALONG ANAQUITAS
8	137025	Pot Hole Patching	401 S Texas Ave Mercedes, TX 78570, USA	16570230	2024-05-09 12:53:56	2024-06-12 10:34:07	POT HOLE PATCHING NEEDED SEE ATTACHED PHOTO

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9	137205	Pot Hole Patching	703 E 10th St, Mercedes, TX, 78570, USA		2024-05-10 13:59:56		EVA 956-678-9660 PREVIOUS WATER BREAK WAS FIXED BACK IN SEPTEMBER. CALICHE WAS FILLED IN BUT NOW HAS SUNKEN IN AND LARGE POT HOLE IS CREATED. PLEASE FILL IN TO AVOID ANY DAMAGE.
10	138814	Pot Hole Patching	S Mile 2 1/2 W, Mercedes, TX, 78570, USA		2024-05-22 11:23:30	2024-06-13 14:44:38	BETWEEN SOSA'S AUTO SALES AND THE TIRE WAREHOUSE. LOTS OF POT HOLES AND UNEVEN STREET THAT NEEDS ATTENTION. LOTS OF NEW CONSTRUCTION AND LARGE RIGS DRIVE THROUGH THERE. SHE ALSO WANTS THE SIDES OF THE STREET TO BE EXPANDED AND ALSO TO CUT THE SUNFLOWERS AND OVER GRASS. LUZ VILLARREAL 956-392-3663
1	136759	Replace Cut-Off	8215 Mile 1 1/2 E, Mercedes, TX, 78570, USA		2024-05-08 09:15:38	2024-05-09 14:29:57	PLEASE REPLACE CUTOFF SEE ATTACHED PHOTO WITH WATER DEPARTMENT NOTES
2	136761	Replace Cut-Off	Armory Rd, Mercedes, TX, 78570, USA		2024-05-08 09:17:21	2024-05-09 10:15:20	922 ARMORY RD. PLEASE REPLACE CUTOFF. ACCOUNT IS CLOSED SO PLEASE KEEP LOCKED. SEE ATTACHED PHOTO WITH WATER DEPARTMENT NOTES.
3	136792	Replace Cut-Off	1534-1652 Rio Rico Rd, Mercedes, TX, 78570, USA		2024-05-08 11:45:01	2024-05-08 11:45:01	802 OLIVIA CREW #1 UNIT#3124 LOWER THE CUT-OFFS AT THIS AREA
4	137151	Replace Cut-Off	650 Cedar St, Mercedes, TX, 78570, USA		2024-05-10 09:24:53		PLEASE REPLACE CUTOFF SEE ATTACHED PHOTOS FOR REFERENCE
5	138576	Replace Cut-Off	710 Palm Heights St, Mercedes, TX, 78570, USA		2024-05-21 08:55:20	2024-05-21 08:55:20	STANDBY CREW: ARI UNIT#3125 REPLACED BROKEN CUTOFF USED: 1-3/4 CURB STOP CUTOFF 2 3/4 METER GASKETS
6	138874	Replace Cut-Off	214 Poco Ln, Mercedes, TX, 78570, USA		2024-05-22 15:19:59		WORK ORDER SENT FROM THE WATER DEPARTMENT TO PLEASE REPLACE THE CUTOFF WATER IS PASSING THROUGH.
7	138875	Replace Cut-Off	Mile 1 E & Mile 8 N, Heidelberg, TX, 78570, USA		2024-05-22 15:29:18	2024-05-24 14:27:21	WORK ORDER REQUESTED BY WATER DEPARTMENT. 1707 UNITY DRIVE. VALLEY RANCH ESTATES REPLACE CUTOFF BUT KEEP LOCKED FOR DELIQUENT STATUS.
1	139779	Sewer Line Collapse	W 4th St & S Georgia Ave, Mercedes, TX, 78570, USA		2024-05-30 10:29:28	2024-06-05 13:24:18	Possible sewer cave in between fourth and sixth street and georgia and virginia. Area has been marked with white paint for visibility

**MAY 2024
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ID	CATEGORY	Address	Request	Created	Closed	Details
1	135723	SEWER SMELL	243 N Virginia Ave, Mercedes, TX, 78570, USA	2024-05-01 15:03:13	2024-05-20 09:35:11	The House located to the south side of Mandy Garcia has a sewer issue. The utility crew went out to the alley to check on the city lines and it seems that the area inside her backyard gate has a sewer leak. You can clearly see the tall grass where it is growing and they said it smells bad. Please look into this as it is a hazard.
1	136232	Sewer Stop	810 Palm Heights St, Mercedes, TX, 78570, USA	2024-05-06 13:37:05	2024-05-06 15:10:43	RENE DELAGARZA 956 742 1209 SEWER IS BACKING UP. PLEASE CHECK IT OUT.
2	136618	Sewer Stop	1224 S Georgia Ave, Mercedes, TX, 78570, USA	2024-05-07 13:52:31	2024-05-09 10:57:10	Jesus Nilo 956-363-3760 sewer is backing up SEWER BACKING UP (correction of address it should be 1771 Fresno)
3	137002	Sewer Stop	1821 Fresno St, Heidelberg, TX, 78570, USA	2024-05-09 11:26:57	2024-05-10 11:02:12	RESIDENT: CANO CONTACT: 956-355-5615
4	137215	Sewer Stop	300 S Missouri Ave, Mercedes, TX, 78570, USA	2024-05-10 14:46:13	2024-05-10 15:07:40	CRYSTAL NEWTON 956-517-3724 CUSTOMER IS REMODELING A HOME AND WANTS THE SEWER LINE TO BE FLUSHED OUT. SHE DOES NOT HAVE ANY RESTROOMS OR KITCHEN AT THE MOMENT BUT DOES NOT WANT TO HAVE PROBLEMS WITH THE SEWER WHEN THEY INSTALL IT.
5	137222	Sewer Stop	3rd St & S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-10 15:10:13	2024-05-10 16:33:16	MAIN SEWER LINE IS FULL AND NEEDS TO BE CLEANED OUT RESIDENT: MATO (TREEHOUSE REHAB.) CONTACT: 956-565-9300
6	137429	Sewer Stop	605 Gillman Ave, Mercedes, TX, 78570, USA	2024-05-13 12:47:48	2024-05-13 12:47:48	STANDBY CREW: J.J., JOSH SEWER STOP AND WATER BREAK FLUSHED THE CUSTOMER'S CLEAN OUT AND NO WATER BREAK USED THE VACTOR AND UNIT#3124
7	137697	Sewer Stop	Florida St & E 10th St, Mercedes, TX, 78570, USA	2024-05-14 10:46:26	2024-05-14 13:52:24	BERNIE WITH CODE ENFORCEMENT IS REQUESTING THAT THE CITY CHECK OUT THE AREA FOR SEWER PROBLEMS, AND ISSUES. SEEMS TO HAVE A OVERFLOW OR LEAK OF SEWER COMING FROM SOMEWHERE. THEN BERNIE WILL CONTACT THE OWNER OF THE PROPERTY-APARTMENTS TO ADDRESS THE ISSUE.E
8	138462	Sewer Stop	333 S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-20 13:40:41	2024-05-21 08:45:35	SEWER LINES ARE FULL AND OVERFLOWING RESIDENT: OSCAR LONGORIA CONTACT: 956-261-7967
9	138498	Sewer Stop	903 N Vermont Ave, Mercedes, TX, 78570, USA	2024-05-20 14:57:04	2024-05-21 09:52:45	SEWER BACKING UP IN THE ALLEY RESIDENT: LINDA GARCIA, CONTACT: 956-975-6806
10	138599	Sewer Stop	841 S Texas Ave, Mercedes, TX, 78570, USA	2024-05-21 09:56:29	2024-05-22 13:57:59	SONIA MARTINEZ 956-565-6409 3 OF THE TOILETS ARE NOT DRAINING PROPERLY THE OTHER 2 ARE FINE. PLEASE CHECK THE CITY SIDE ON THE SEWER LINES. IT IS IMPORTANT TO HAVE THE DAYCARE FULLY FUNCTIONING AS PER STATE LAW. IF THE PROBLEM IS ON HER SIDE, PLEASE LET HER KNOW.

**MAY 2024
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ID	CATEGORY	Address	Request	Created	Closed	Details	
11	138831	Sewer Stop	5012 N Los Amigos Cir, Mercedes, TX, 78570, USA		2024-05-22 12:43:33	2024-05-23 09:52:11	GABRIEL RIVERA 956-472-9294 REPORTING THAT THE WATER IS NOT DRAINING LIKE IT IS SUPPOSE TO. SEWER MIGHT BE BACKED UP. PLEASE CHECK CITY SIDE AND FLUSH OUT MANHOLES.
12	139126	Sewer Stop	915-999 Anaquitas St, Mercedes, TX, 78570, USA		2024-05-24 08:35:56	2024-05-24 08:35:56	STANDBY CREW: ARI AND HECTOR UNIT#3125 AND UNIT#3130 SEWER STOP N. HEIDRICK AND VERMONT JETTED SERVICES IN MAIN SEWER LINE.
13	139127	Sewer Stop	Heidrick Ave & Willacy St, Mercedes, TX, 78570, USA		2024-05-24 08:37:37	2024-05-24 08:37:37	STANDBY CREW: ARI, JOE AND HECTOR UNIT#3125 AND 3130 SEWER STOP REPORTED JETTED SERVICE IN THE MAIN SEWER LINE.
14	139129	Sewer Stop	363 Frances Ave, Mercedes, TX, 78570, USA		2024-05-24 08:39:45	2024-05-24 08:39:45	STANDBY CREW: ARI, HECTOR AND JOE UNIT#3125 AND UNIT#3130 SEWER STOP JETTED SERVICE IN CLEANOUT.
15	139178	Sewer Stop	3616 Caddoe Ave, Mercedes, TX, 78570, USA		2024-05-24 14:17:51	2024-05-24 14:17:51	STANDBY CREW: ISAAC, HECTOR, FERMIN UNIT#3125 SEWER STOP WE TOOK THE VACTOR AND OPENED UP THE MAN HOLES.
16	139957	Sewer Stop	N Washington Ave, Mercedes, TX, 78570, USA		2024-05-31 09:41:36	2024-06-03 07:33:06	LIFT STATION #26 HAVING ISSUES WITH THE PUMP
17	139958	Sewer Stop	400 Capisallo St, Mercedes, TX, 78570, USA		2024-05-31 09:42:07	2024-06-03 07:34:59	LIFT STATION #1 HAVING ISSUES WITH THE PUMP
18	139973	Sewer Stop	502 E Lorenzana St, Mercedes, TX, 78570, USA		2024-05-31 11:06:07	2024-06-03 07:43:57	RAPHAEL SIERRA 956-472-6009 REPORTING THAT THE SEWER WAS OVERFLOWING PLEASE CHECK IT OUT.
19	139995	Sewer Stop	12644 Tejas Blvd, Mercedes, TX, 78570, USA		2024-05-31 12:45:12	2024-06-03 10:27:44	GUADALUPE DE LOS SANTOS 956-246-9537 REPORTING SEWER OVER SPILL AROUND HER AREA. PLEASE CHECK IT OUT.
1	136868	SPECIAL EVENTS- PREP-SH	2001-2099 Melton Park Dr, Mercedes, TX, 78570, USA		2024-05-08 18:38:57	2024-05-08 18:39:11	Parks crew went to help at food drive at Dome. MOVING ITEMS FROM THE LIBRARY TO THE WAREHOUSE FOR THE UPCOMING AUCTION.
2	139614	SPECIAL EVENTS- PREP-SH	434 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-29 13:22:13	2024-05-29 14:14:11	
1	137027	Speed Bump Request	114 E 10th St Mercedes, TX 78570, USA	16570299	2024-05-09 12:55:53		SPEED BUMP IS SUNKEN IN. SEE PHOTO FOR REFERENCE. POT HOLES ALSO NEED TO BE FILLED
2	138707	Speed Bump Request	Florida St, Mercedes, TX, 78570, USA		2024-05-21 15:46:16		SPEED REQUEST FOR FLORIDA STREET PETITION ATTACHED.
1	135746	Sports Field Maintenance (BA)	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-01 22:25:28	2024-05-01 22:25:43	Crew went to rake baseball fields
2	135903	Sports Field Maintenance (BA)	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-03 08:48:48	2024-05-03 08:49:01	EZ RAKED FIELDS 1-3 AND ALSO WATERERD INFIELD AREA.
3	135908	Sports Field Maintenance (BA)	401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-03 08:55:27	2024-05-06 18:41:40	MICHAEL RAKED FIELDS 1 AND 2.

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ID	CATEGORY	Address	Request	Created	Closed	Details
4	135921	Sports Field Maintenance (BA) Frances Ave, Mercedes, TX, 78570, USA		2024-05-03 09:33:54	2024-05-03 09:34:05	WE WERE ABLE TO SAFELY REMOVE HANGING LIGHT BULB AT COLLIER PARK WITH THE ASSISTANCE OF THE STANBY CREW. WE HAD TO RENT A BOOM LIFT TO GET THIS JOB DONE.
5	136433	Sports Field Maintenance (BA) 401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-06 18:29:29	2024-05-06 18:40:07	Ez and Omar raked fields 1 and 2
6	136660	Sports Field Maintenance (BA) 406 Francis Ave, Mercedes, TX, 78570, USA		2024-05-07 15:55:51	2024-05-07 16:07:22	Ez and homar went to rake fields 1 and 2
7	137761	Sports Field Maintenance (BA) 701 Mathis St, Mercedes, TX, 78570, USA		2024-05-14 14:36:59	2024-05-14 14:42:42	REPLACING VALVE AT THE SWIMMING POOL
8	137967	Sports Field Maintenance (BA) 401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-15 16:14:23	2024-05-15 16:14:34	EZ RAKED BASEBALL FIELDS 1 AND 2.
9	138305	Sports Field Maintenance (BA) 401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-18 11:01:25	2024-05-18 11:05:36	Ez and Alex went to rake fields 1 and 2
10	138503	Sports Field Maintenance (BA) 627-799 Mathis St, Mercedes, TX, 78570, USA		2024-05-20 15:18:31	2024-05-20 16:55:28	Ez raked fields 3 and 4
11	138902	Sports Field Maintenance (BA) 401-599 Francis Ave, Mercedes, TX, 78570, USA		2024-05-22 16:57:39	2024-05-22 17:03:25	Ez and Alex went to rake fields 1-3
1	136662	SPRAYING ROUND-UP 2001-2099 Melton Park Dr, Mercedes, TX, 78570, USA		2024-05-07 15:59:45	2024-05-07 16:07:39	Ez sprayed weed killer along walking trail at Dome
2	136870	SPRAYING ROUND-UP 627-799 Mathis St, Mercedes, TX, 78570, USA		2024-05-08 18:41:26	2024-05-08 18:41:53	Ez went to spray weed killer on Field 4 infield.
3	136872	SPRAYING ROUND-UP 400 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-08 18:48:13	2024-05-08 18:49:37	Ez sprayed weed killer around City hall/library/ old fire department areas.
4	138504	SPRAYING ROUND-UP 801-999 Garza St, Mercedes, TX, 78570, USA		2024-05-20 15:19:52	2024-05-20 16:55:20	Ez sprayed round up on fields 3 and 4
1	137433	STREET ISSUES E 5th St & Florida St, Mercedes, TX, 78570, USA		2024-05-13 12:50:24	2024-05-13 12:50:24	STANDBY CREW: J.J. AND JOSH GOT CALLED BY P.D. DISPATCH TO CHECK OUT THE GUARDRAIL AND STOP SIGN DAMAGE
2	137795	STREET ISSUES 1617 Ash Ave, Mercedes, TX, 78570, USA		2024-05-14 16:30:34		FRANCIS GARCIA 956-650-4051 AFTER RAIN THE AREA GETS LOTS OF SLUDGE. CUSTOMER IS WANTING TO KNOW IF THERE IS A SOLUTION.
3	138573	STREET ISSUES 1202 N Vermont Ave Mercedes, TX 78570, USA	15671821	2024-05-21 08:38:35		USE MOTOR GRADER TO SCRAPE AND SMOOTH OUT THE DRIVE AREA BEHIND THE DOME. SEE ATTACHED PHOTO.
1	138785	Street Sweeping W 2nd St & S Texas Ave, Mercedes, TX, 78570, USA		2024-05-22 09:54:01	2024-05-29 07:41:31	We need to sweep the following area: from business 83 to 6th St. between Texas ave. and Illinois ave. Mr. Joe Rodriguez can do this with the sweeper.
1	136763	Traffic Sign Replacement 216 Francis Ave, Mercedes, TX, 78570, USA		2024-05-08 09:18:29	2024-05-10 12:21:28	Fallen stop sign street names are inside 216 frances ave property please check it out STOP SIGN IS DOWN ALSO ON 5TH ST AND FLORIDA CALLED IN BY DISPATCH
2	136898	Traffic Sign Replacement W 5th St & Capisallo St, Mercedes, TX, 78570, USA		2024-05-09 09:08:25	2024-05-14 14:21:30	STOP SIGN IS DOWN. NEEDS TO BE PLACED UP SEE ATTACHED PHOTO
3	137022	Traffic Sign Replacement 545 S Vermont Ave Mercedes, TX 78570, USA	16570108	2024-05-09 12:52:12	2024-05-10 12:19:02	STOP SIGN IS DOWN AND NEEDS TO BE REPLACE. RESIDENT ALMOST HAD AN ACCIDENT
4	137162	Traffic Sign Replacement W 4th St & S Vermont Ave, Mercedes, TX, 78570, USA		2024-05-10 10:40:44	2024-05-10 12:19:59	
5	137870	Traffic Sign Replacement W 4th St & S Illinois St, Mercedes, TX, 78570, USA		2024-05-15 11:24:15	2024-05-15 11:29:00	Install no parking signs on parking lot behind the police department. THE STOP SIGN ON 14TH AND VIRGINIA NEEDS TO BE REINFORCED. MAYBE STRAIGHTENED OUT AND CEMENTED.
6	139956	Traffic Sign Replacement W 14th St & S Virginia Ave, Mercedes, TX, 78570, USA		2024-05-31 09:38:32		MARTHA GONZALEZ 956-472-9115
1	137427	TRASH PICK-UP Mile 2 W, Mercedes, TX, 78570, USA		2024-05-13 12:46:14	2024-05-13 12:46:14	STANDBY CREW: J.J. AND JOSH UNIT#3121 AND THE BLACK DOLLEY PICKED UP A WATER TANK AND TOTE
1	135835	Utility Patch 921 Closner St, Mercedes, TX, 78570, USA		2024-05-02 14:21:49	2024-05-02 15:32:12	ADDED MORE DIRT AND CALICHE AT THE SITE OF PREVIOUS WORK ORDER.
2	138671	Utility Patch 1100 Anaquitas St, Mercedes, TX, 78570, USA		2024-05-21 13:56:36	2024-05-24 11:23:34	cover area where the water meters are and to cover the previous water break.

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ID	CATEGORY	Address	Request	Created	Closed	Details
3	139855	Utility Patch	1112S Garza St, Mercedes, TX, 78570, USA	2024-05-30 15:39:28	2024-05-30 15:44:30	COVERING A PREVIOUS JOB SITE.
4	139856	Utility Patch	1001 W 12th St, Mercedes, TX, 78570, USA	2024-05-30 15:40:02	2024-05-30 15:46:03	COVERING UP A PREVIOUS JOBSITE
5	139858	Utility Patch	1222 S Colorado Ave, Mercedes, TX, 78570, USA	2024-05-30 15:40:40	2024-05-30 15:46:57	COVERING UP A PREVIOUS JOBSITE
1	135820	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-02 13:25:31	2024-05-30 16:12:30	UNIT 3124 NEEDS THE A/C CHECKED RESIDENT: JJ. MARTINEZ CONTACT: 956-565-6147
2	135961	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-03 10:22:03	2024-06-03 09:36:57	UNIT 609 NEEDING NEW BREAKS REQ. BY: J. CAMPOS CONTACT: 956-565-7755
3	136796	Vehicle Maintenance (City Med	2314 N Baseline Rd, Mercedes, TX, 78570, USA	2024-05-08 11:51:24	2024-06-07 09:53:31	UNIT#332 2011 FREIGHTLINER LICENSE#138-6518 CLEARANCE LITES AND EMERGENCY LIGHTS NOT WORKING PROPERLY.
4	136971	Vehicle Maintenance (City Med	2314 N Baseline Rd, Mercedes, TX, 78570, USA	2024-05-09 10:32:35	2024-05-13 15:15:33	PLANNING DEPARTMENT UNIT#359 NEEDS OIL CHANGE AND CHECK UP.
5	136991	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-09 11:12:45		UNIT 307 TURNED OFF AND WOULD NOT MOVE. NEED TO CHECK UNIT REQUESTED BY: DEION C. CONTACT: 956-565-3114
6	136994	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-09 11:15:05	2024-06-13 10:10:04	BRAKES NEED TO BE CHECKED AND REPLACED; BLINKER LIGHT NOT WORKING; AND THE ABS SIGNAL IS ON UNIT 332 SMALL DUMP TRUCK REQUESTED: D. CERVANTES CONTACT: 956-565-3114
7	136996	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-09 11:17:02		UNIT 364 FREEON NEEDED REQUESTED: D. CERVANTES CONTACT: 956-565-3114
8	136998	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-09 11:18:47		ONEOF THE TIRES LOCKS WHILE MOVING; NEED TO CHECK THE BOOM LIFT REQUESTED: D. CERVANTES CONTACT: 956-565-3114
9	137217	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-10 14:49:43		UNIT 300 NEEDS AN OIL CHANGE AND COVER ON FRONT IS FALLING DOWN.
10	137660	Vehicle Maintenance (City Med	2314 N Baseline Rd, Mercedes, TX, 78570, USA	2024-05-14 08:25:47	2024-05-21 09:35:27	UTILITY DUMP TRUCK UNIT#332 2012 FREIGHTLINER BUSINESS CLASS M2 THE TURN SIGNALS DO NOT WORK. ABS LIGHT IS ON. NEED TO BE FIXED AS SOON AS POSSIBLE.
11	137671	Vehicle Maintenance (City Med	2314 N Baseline Rd, Mercedes, TX, 78570, USA	2024-05-14 09:10:54		UNIT#3121 2014 FORD F-150 WHEN THEY PUT GAS IN THE TRUCK, IT TAKES A LONG TIME TO START. PLEASE SEE WHY THE TRUCK IS NOT STARTING .
12	137787	Vehicle Maintenance (City Med	2314 N Baseline Rd, Mercedes, TX, 78570, USA	2024-05-14 16:13:57	2024-05-21 09:03:54	Unit #324 needs oil change As of 5/15/2024
13	137990	Vehicle Maintenance (City Med	316 S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-15 18:48:25		Unit 505 need new tires and a Brake fault notice is popping up on dashboard.
14	138025	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-16 09:57:56	2024-06-05 11:32:36	Unit 503 Needs an oil change.
15	138027	Vehicle Maintenance (City Med	2314 N FM 491, Mercedes, TX, 78570, USA	2024-05-16 09:59:26	2024-05-23 10:35:44	Unit SG10 needs new tires all around.
16	138147	Vehicle Maintenance (City Med	316 S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-16 19:38:10		Unit 122 has the following issues; Wiper fluid container broken (Water leaking) Need new wipers AC Works and it stops working New Tires License Plate sticker expires this month Stabilitrack light turned on and vehicle wanted to turn off Vehicle is shaking since then.
17	138492	Vehicle Maintenance (City Med	316 S Ohio Ave, Mercedes, TX, 78570, USA	2024-05-20 14:30:39	2024-05-23 10:46:13	Unit 520 needs an oil change.

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ID	CATEGORY	Address	Request	Created	Closed	Details
18	138494	Vehicle Maintenance (City Med 316 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-20 14:31:42	2024-05-23 10:42:06	Unit SG11 Needs an oil change.
19	138701	Vehicle Maintenance (City Med 316 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-21 15:20:55	2024-05-30 09:12:01	UNIT 518 NEEDS AN OIL CHANGE
20	138702	Vehicle Maintenance (City Med 316 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-21 15:22:02	2024-05-30 09:09:06	UNIT 513 A/C IS NOT WORKING MILEAGE 10125
21	139174	Vehicle Maintenance (City Med 2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-24 14:06:11	2024-05-24 14:06:11	FIRE DEPARTMENT UNIT#609 LICENSE#1562416 2022 CHEVY TAHOE TIRE ROTATION. RENE VASQUEZ 04/03/2024
22	139308	Vehicle Maintenance (City Med 2314 N Baseline Rd, Mercedes, TX, 78570, USA		2024-05-28 08:46:38	2024-05-31 16:39:29	MEDIC 3 METAL SHAVINGS WERE FOUND IN THE CALLIPER NEED TO CHECK THE BRAKES
23	139325	Vehicle Maintenance (City Med 316 S Ohio Ave, Mercedes, TX, 78570, USA		2024-05-28 09:34:48	2024-05-30 16:14:07	UNIT #504 A/C NOT WORING PROPERLY MILEAGE 80828
1	135662	Water Break Repair 801 North St, Mercedes, TX, 78570, USA		2024-05-01 08:21:24	2024-05-10 14:44:12	POSSIBLE WATER BREAK IN THE ALLEY. SEE ATTACHED PHOTO WITH EMAIL FROM WATER DEPARTMENT. Claricia Fonseca 956-272-5496. Please call customer
2	135770	Water Break Repair 1048 S Georgia Ave, Mercedes, TX, 78570, USA		2024-05-02 07:54:21	2024-05-10 14:48:05	WATER BREAK IN THE ALLEY CALLED IN BY DISPATCH @ 7:54 am. between Sosa Auto and a Warehouse with the Tires. field is flooded with water and flowing over to the street.
3	136649	Water Break Repair N Mile 2 1/2 W, Mercedes, TX, 78599, USA		2024-05-07 14:55:54	2024-05-07 16:28:54	LUZ VILLARREAL 956-392-3663
4	137209	Water Break Repair 1112 Garza St, Mercedes, TX, 78570, USA		2024-05-10 14:11:51	2024-05-13 09:35:29	SOPHIA GARCIA 956-463-3304 WATER BREAK IN THE ALLEY SHE SAYS IT HAS BEEN FIXED 2 TIMES BEFORE BUT IS LEAKING AGAIN.
5	137418	Water Break Repair 1112 Garza St, Mercedes, TX, 78570, USA		2024-05-13 12:43:21	2024-05-13 12:43:21	STANDBY CREW: J.J. RAMON, JOSH UNIT#3124 WATER BREAK 1- 4.95CLAMP BACK HOE.
6	137591	Water Break Repair 1218 S Vermont Ave, Mercedes, TX, 78570, USA		2024-05-13 16:05:59	2024-05-14 14:34:14	JOSE MARQUEZ 956-367-2689 REPORTING A LEAK IN THE ALLEY. HE SAID IT SEEMS THAT IT IS THE SEWER PLEASE CHECK IT OUT.
7	137830	Water Break Repair Anaquitas St, Mercedes, TX, 78570, USA		2024-05-15 08:17:15	2024-05-16 16:25:46	Please go to fix a water break on ANACUITAS MANOR APTS
8	138015	Water Break Repair Capisallo St & W 14th St, Mercedes, TX, 78570, USA		2024-05-16 08:46:57	2024-05-23 08:03:36	WATER BREAK IN THE INTERSECTION OF CAPISALLO & 14TH STREET CALLED IN BY DISPATCH

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ID	CATEGORY	Address	Request	Created	Closed	Details
9	139121	Water Break Repair	1400 Turkey Trot, Mercedes, TX, 78570, USA	2024-05-24 08:14:52	2024-05-24 08:14:52	STANDBYCREW: ARI AND HECTOR UNIT#3125 WATER LEAK REPORTED LEAK WAS AT RESIDENTS SIDE " STARTED ARGUING IT WAS NOT ON HER SIDE" HECTOR ASKED IF SHE WANTED HER WATER METER TO BE CLOSED AND SHE SAID TO LEAVE IT OPEN. THAT SHE WASN'T GOING TO BE RESPONSIBLE FOR HER WATER BILL AMOUNT OF WATER THROWN.
10	139125	Water Break Repair	1045 Arroyo Cir, Mercedes, TX, 78570, USA	2024-05-24 08:32:04	2024-05-24 08:32:04	STANDBY CREW: ARI AND HECTOR UNIT#3125 WATER BREAK REPORTE LEAK WAS INSIDE LIFT STATION. CONTACTED USW TO REPORT THE ISSUE.
11	139185	Water Break Repair	E Expressway 83, Mercedes, TX, 78570, USA	2024-05-24 14:29:36	2024-05-24 15:32:44	TX DOT : FREDDY BRISENO 956-638-9863 CHECKING ON THE WATER BREAK THAT IS OFF OF EAST FRONTAGE ROAD BETWEEN MILE 1 1/2 AND MILE 2. OSCAR SAID FOR CREW #3 TO TEST THE WATER AND CHECK IF IT IS CITY WATER OR IRRIGATION WATER. WE WILL THEN PROCEED WITH A PLAN TO HELP GET THE LINE FIXED AND TO BLOCK OFF THE STREET
12	139290	Water Break Repair	212 W Liberty St, Mercedes, TX, 78570, USA	2024-05-28 08:14:26	2024-05-29 07:39:36	ANGELICA 956-314-4162 WATER LEAK IN THE BACK. SHE SAID IT IS A SUBSTATION THAT IS FENCED IN AND THAT THE WATER IS COMING OUT. MIGHT BE WITH USW
13	139437	Water Break Repair	W 6th St & Francis Ave, Mercedes, TX, 78570, USA	2024-05-28 14:56:46	2024-05-29 07:36:51	MANUEL RUIZ 956-354-8638 REPORTING THAT THERE IS WATER RUNNING FROM THE PARK AND POOL AREA DRAINING TO THE STREET. PLEASE CHECK IT OUT.
14	139583	Water Break Repair	101-231 Mile 2 W, Mercedes, TX, 78570, USA	2024-05-29 11:21:39	2024-06-04 14:19:45	Please go to check a possible water leak/break on this area.
1	135962	WATER LEAK (METER)	504 San Jacinto Ave, Mercedes, TX, 78570, USA	2024-05-03 10:23:51	2024-05-03 15:12:23	BLANCA MARTINEZ 956-294-9748 CALLED TO REPORT THAT THERE IS WATER FLOODING HER METER BOX PLEASE CHECK IT OUT.
2	136024	WATER LEAK (METER)	825 W 1st St, Mercedes, TX, 78570, USA	2024-05-03 15:00:52	2024-05-03 15:24:50	PATTY CUELLAR 956-314-1037 REPORTING WATER LEAK IN THE ALLEY BEHIND HER HOUSE/WATER METER. PLEASE CHECK IT OUT.
3	137767	WATER LEAK (METER)	105 N Ohio Ave, Mercedes, TX, 78570, USA	2024-05-14 15:00:31	2024-05-16 13:35:43	Please repair a water leak in the Fire Department
4	138041	WATER LEAK (METER)	1003 N Indiana Ave, Mercedes, TX, 78570, USA	2024-05-16 11:01:08	2024-05-21 08:49:11	WATER METER LEAK IN THE ALLEY RESIDENT: ISABLE SHAW CONTACT: 956-225-6174
5	138632	WATER LEAK (METER)	1215 S Washington Ave, Mercedes, TX, 78570, USA	2024-05-21 11:15:30		Possible water leak or water break in the alley
6	138851	WATER LEAK (METER)	920 Anaquitas St, Mercedes, TX, 78570, USA	2024-05-22 13:43:18	2024-05-22 13:44:10	Done:5/22/2024 Unit:3125 Used: (1)- 2" female threaded pvc coupling 2ft of 2" pvc pipe (1)- 2" coupling Ari

**MAY 2024
INTERNAL WORK ORDERS**

ID	CATEGORY	Address	Request	Created	Closed	Details	
1	137769	WATER TAP OR SEWER TA	Alamo St & Mistletoe Ave, Mercedes, TX, 78570, USA		2024-05-14 15:08:10		A company will go to install a new water line on Alamo St. and Mistletoe. Please expose and check all water valve close to this area

Memo

To: Alberto Perez, City Manager
From: Marisol Vidales, Library Director & Historic Preservation Officer
CC: Javier Ramirez, Assistant City Manager
Date: June 10, 2024
Re: Library Department Monthly Report

Attached you will find the Library Department's monthly statistical report, please let me know if you have any questions regarding the information. Also, Library Staff participated in the following meetings, trainings, and events during the month of May 2024.

Meetings

- Budget Meeting with Finance & City Manager. (5/01) – Marisol Vidales & Michelle Muniz
- Meeting with Alamo Library Interim Director and IT. (5/01) – Marisol Vidales
- Discussed SRP authors and setup. (5/02) – Marisol Vidales, Michelle Muniz, & Frank Rivas
- Spawglass walkthrough for lighting, plumbing, & street crossing posts. (5/02) – Marisol Vidales
- Creative Bits and Earth & Space Day event meeting. (5/03) – Marisol Vidales, Michelle Muniz, & Frank Rivas
- Met with Mario Salinas on new library logo. (5/03) – Marisol Vidales & Michelle Muniz
- Art Exhibit menu selection. (5/03) – Marisol Vidales, Mary Jane Hernandez, & Frank Rivas
- Attended City Commission meeting regarding de-designation of 300 S. Missouri. (5/07) – Marisol Vidales
- Meeting with Lauren LoPiccolo from World Books. (5/07) – Marisol Vidales & Michelle Muniz
- Met with City Manager to discuss SRP, Commission item, & budget. (5/07) – Marisol Vidales
- Attended Department Head meeting. (5/08) – Marisol Vidales
- Met to discuss MHM funding. (5/09) – Marisol Vidales, Michelle Muniz, & Anthony Cardenas
- Met with George Heyser of Gumdrop Books. (5/10) – Marisol Vidales, Michelle Muniz, & Frank Rivas

- Met with Alejandro Ochoa & Rolando Garcia regarding La Feria Guadalajara. (5/13) – Marisol Vidales
- Meeting with McAllen Public Library staff to discuss HCLS & ILS matter. (5/17) – Marisol Vidales
- Aztlan, EducArte meeting. (5/17) – Marisol Vidales & Michelle Muniz
- Attended City Commission meeting & presented two items. (5/21) – Marisol Vidales
- Family Place Training overview and expectations meeting. (5/21) – Marisol Vidales & Michelle Muniz
- Marketing meeting. (5/22) – Marisol Vidales, Michelle Muniz, Daniela Alejo, & Anna Agueros
- Staff meeting on café duties & Family Place. (5/24) – Marisol Vidales, Michelle Muniz, Frank Rivas, Mary Jane Hernandez, Isabel Mendoza, Janie Palacios, Daniela Alejo, Tristan Garza, & Anthony Cardenas.
- Beanstack vendor meeting. (5/24) – Marisol Vidales, Michelle Muniz, & Frank Rivas
- Met with Carlos Cantu & Derek Garza to discuss historical marker event. (5/24) – Marisol Vidales & Michelle Muniz
- Attended Hurricane Preparedness Meeting. (5/31) – Marisol Vidales & Michelle Muniz
- Met with Alejandro Ochoa & Sylvia Garcia to discuss Wish Animation Studios. (5/31) – Marisol Vidales & Michelle Muniz
- SRP preparation meeting. (5/31) – Marisol Vidales, Michelle Muniz, & Frank Rivas
- Met with Santiago “Jimmy” Villarreal from TSTC about Colegio Jacinto Trevino project. (5/31) – Marisol Vidales

Trainings

- TSLAC Training welcome session webinar. (5/02) – Frank Rivas
- Family Place training in Round Rock Public Library. (5/13 – 5/16) – Michelle Muniz & Frank Rivas
- ShareIT training at the Southmost Branch Library for new ILS. (5/14) – Isabel Mendoza & Anna Agueros
- Increase Cardholder Engagement with SmartyCat. (5/15) – Daniela Alejo
- Savannah Academy: The Basics. (5/16) – Daniela Alejo
- Methodist Healthcare Ministries Digital Navigator training. (5/20) – Tristan Garza & Anthony Cardenas
- Heat related emergencies led by Fire Department. (5/29) – Marisol Vidales & Michelle Muniz

Events/Programming

Adult Programming

Delta Independent Living Story Time & Craft

- Story Time & Craft (5/7)
Adults: 26

The Crochet Club is managed by Frank Rivas

- Crochet Club (5/8)
Adults: 6
- Crochet Club (5/22)

Adults: 2

Health classes are taught Hidalgo County Dept. of Health & Human Services

- Eating Smart & Being Active (5/7)
Adults: 8
- Eating Smart & Being Active (5/16)
Adults: 7

Book Club is managed by Michelle Muniz. This session's book was Hidden Pictures

- Adults: 5

Digital Learning Classes are created & taught by Digital Navigators, Tristan Garza & Anthony Cardenas. This course focused on Basic Computer, Email, & Internet skills.

- Adults: 6 (5/02)
- Adults: 8 (5/07)
- Adults: 7 (5/09)
- Adults: 5 (5/14)
- Adults: 4 (5/16)
- Adults: 6 (5/21)
- Adults: 9 (5/23)
- Adults: 4 (5/28)
- Adults: 5 (5/30)

Children's Programming – The majority of the children's programming is planned and executed by Frank Rivas with the exception of the art class which is taught by Diane Roman-Goldsberry.

- Reading with Royalty (5/15)
Children: 9 Adults: 8
- Movie Day, showed Sherman & Peabody. (5/22)
Children: 3 Adults: 4
- STEAM: Lego Day (5/30)
Children: 9 Adults: 8

Outreach – The library visits and participates in different festivals & events outside of library grounds to promote library services.

- Hinojosa Elementary Library Tour (5/17)
Children: 65 Adults: 7
- Travis Elementary Step-Up Ceremony. (5/21)
Adults: 23
- MISD Bilingual Parent Session. (5/22)
Adults: 7
- MISD Parent Session for Pre-K, 3, & 4 graders. (5/29)
Adults: 6

Events – The Library attends or assists these events.

- Art Exhibit Opening for Brett Oberthaler. There were estimated 20 individuals in attendance. (5/09) – Marisol Vidales, Frank Rivas, Mary Jane Hernandez, Daniela Alejo, & Anna Agueros

- Library Tour with Hinojosa Elementary students. About 7 adults and 30 children. (5/17) – Frank Rivas
- Texas Tropical Trail Partner Event. An estimated 25 individuals, from all over Texas, participated in the tour.

Other Projects/Duties

Café

- We sold 400 individual items for the 22 days that we were open and we made \$1,669.45 in sales.

Marketing (The majority of these items involve the creation of flyers, taking and posting photos, filming and editing videos, responding to citizens via direct message, and interacting with the public on social media platforms)

- Created 4 newsletters which were: June Newsletter, New Book Releases, Gallery 434 & Brett Oberthaler's Art Opening.
- Created a total of 49 flyers for the Library, Café, and City.
- Posted 94 items for the library, 14 for the café, and 46 for the city on various platforms.
- Responded to 13 library direct messages and 11 City direct messages.
- A total of 30 updates were done to the city website.
- Created 2 book covers on TLC Catalog to honor monthly observances highlighting our collection, which were: Asian American, Native Hawaiian, & Pacific Islanders Heritage Month and Mystery Month
- Created 3 shelves in cloudLibrary in honor of monthly observances highlighting our collection, which were: National Pet Week, Asian & Pacific Islander Heritage Month, & Books featuring Strong Mothers.
- Created 2 book displays in the adult section: Novels featuring Mothers and Kentucky Derby (books featuring horses).
- Created 1 young adult books display: Mental Health Awareness Month.
- Created 2 book displays in the juvenile section: Jewish American Heritage Month & May the 4th Be with You.

Administration/Collection Management/Development

- As HCLS Vice-President, assisted in collecting statistical information from Alamo Public Library in order to submit a completed Annual Report for the State Library so that HCLS could continue to be an accredited library entity.
- Completed all staff evaluations and met with staff individually to go over the evaluations and discuss any concerns.
- Worked with Sandy Jumper on the Texas Tropical Trail. Assisted on putting agenda together and getting local businesses onboard with the event. On the day of the event: greeted attendees and led them to each location and kept hosting locations aware of our time frame. Both the City Secretary and It Department assisted in the pickup and set up of the food at RGVLS.
- Spent a significant portion of the month reaching out to different businesses and leaders for their support in our Summer Reading Program. Tried to raise enough

funds for the whole summer program, from daily activities to our end of the program celebration event.

- Reviewed potential library aide applications and selected the preferred candidates to HR department.
- Travelled to Pharr to look at storage containers large enough to store HEB Park's Christmas Decorations. Selected a container and requested a quote and w9 to begin purchase process.
- Booked flight, rental car, and prepared for Family Place Training which was held at Round Rock Public Library.
- Family Place Training lasted 4-days and consisted of learning how to start, sustain, and promote the program. Learned how to initiate the different aspects of the Family Place and the do's and don'ts of the grant portion.
- Worked on packet to present to County Commissioners regarding increased HCLS funding for new ILS.
- Worked with Skylar Howell to schedule local authors for Summer Reading Program celebration. Establishing a reading time and layout for them and informing them of details.
- Worked on collecting all the items for surplus – taking photos, getting barcode information, preparing forms, and working with Urban County to attempt to dispose of items.
- Submitted final quote to Urban County for computer for Digital Art classes.
- Gathered all contract information (dates, contact info, etc.) and populated it all on an excel spreadsheet. Submitted to city administration.
- Started training Anthony Cardenas on how to do Purchase Order creations and how to input requisitions on Incode. He will be replacing Janie Palacios on this duty, as she will be retiring in June.
- Submitted information to Mayor Pro-Tem Saldana regarding our Summer Reading Program and Code n' Craft Camp as well as information for the Rec Center for the weekly article in the Mercedes Enterprise.
- Revised grant request wording for both Aztlan and the Texas Historical Commission Grant for Colegio Jacinto Trevino Exhibit and provided information Dr. Carlos Cantu.
- Worked on pricing for the new brownies and scones that we will be selling in our café.
- Completed the landscape and reading nook project with Rivera's Landscaping. Worked with them to determine the location of the benches and plants once on-site as well as to learn the care instructions for the plants.
- Started looking up furniture and supplies for the Family Place grant.
- Researched and requested quotes in order to properly create a proposed budget for 2024-25 fiscal year. Submitted Capital Outlay and regular library budget request.
- Created new job descriptions and submitted new descriptions and suggest pays to HR & Finance.
- Reviewed current library positions to determine pay increases, justified with additional duties & volunteer tasks that staff take on, and created a chart and submitted it to Finance & HR.
- Worked on the City's Community Event budget. Determined what had been expended prior, new events we want to add, and revised the budget for next fiscal year. Also worked on Christmas Parade and Livestock Parade float budget.

Submitted all these accounts to Finance and reminded them about the Historical Grant budget from hotel/motel tax.

- Updated the Summer Welcome packet to include all events, sponsors, and new café items.
- Did onboarding for new part-time library aide, Josie Mancias. Reviewed library policies, HCLS policy, City policy, schedules, introduced her to staff, etc.
- Emailed various Department Heads for information on the topics that Mayor Pro Tem wants to do for Commission Report.
- Met with Spawglass and Harlingen Glass to determine what caused a person to be able to enter the library. Did not find any broken parts. Determined it was a staff error. Spawglass still managed create an even small gap when door is locked. Retrained all staff throughout the week.
- Worked with IT to reestablish camera connection. Disk Station was down due to a power outage.
- Placed cloudLibrary order for HCLS for eBooks and audiobooks.
- Completed a 2024 survey on the Texas Library Association conference that was held in April.
- Received award letter from USAC for Category 1 eRate Funding and completed the Form 486 and confirmed preferred billing type.

Historic Preservation Officer

- Contacted Jones, Galligan, Key, & Lozano LLP if there were any attorneys in their firm who were interested in joining our board. Kristen Gutierrez, resident of Mercedes and part of Mercedes Leadership group, responded back that she would like to be part of the MHPC. This was approved by the MHPC and City Commission. She will attend her first meeting on June 11th.
- Searched for training information and drafted qualifications of historic preservation officer letter which was then signed and submitted to Kelly Little, the Certified Local Government Coordinator with the Texas Historical Commission. This is the last missing document for CLG status.
- Updated the MHPC board on new appointment to the board, a potential training for them to attend and mailed a packet to our new board member, as well as updated all the documents and website with the new member.
- Searched for Mr. Luna's signature and consent form for MHPC reasons.

Dr. Hector P. Garcia Memorial Library Statistical Report

May-24

Circulation	2024	2023
Check-Outs & Renewals:	578	616
Year to Date Total:	5,123	4,744
In-House Book Circulation:	165	157
Year to Date Total:	1,549	1,112
In-House Magazine Circulation:	80	13
Year to Date Total:	414	130
In-House Newspaper Circulation:	100	18
Year to Date Total:	359	313
New Borrowers:	29	39
Year to Date Total:	195	215

Book & Media Donations	2024	2023
Donations Received:	0	170
Year to Date Total:	278	851
Donations Selected:	0	17
Year to Date Total:	54	74

Computer Sessions	2024	2023
Adult Lab Sessions:	389	350
Year to Date Total:	3,133	3,046
Juvenile Lab Sessions:	32	53
Year to Date Total:	286	530
WiFi:	4,463	1,070
Year to Date Total:	16,778	20,369

Reference Assistance	2024	2023
By Phone:	168	91
Year to Date Total:	1,863	716
In-Person:	231	95
Year to Date Total:	1,184	573

Meeting Room Sessions	2024	2023
Sessions:	95	59
Year to Date Total:	538	296

Digital Resources	2024	2023
cloudLibrary Checkouts:	213	167
Year to Date Total:	1,812	1,368
NewsStand Checkouts:	437	263
Year to Date Total:	3,495	2,610
Biblio+ Views:	151	0
Year to Date Total:	772	0

Library Services	2024	2023
Directional/Basic Questions:	200	69
Year to Date Total:	1,979	458
Research Questions:	109	34
Year to Date Total:	1,320	179
Digital Assistance:	159	34
Year to Date Total:	1,027	187
Fax Assistance:	62	86
Year to Date Total:	439	628
Copy Assistance:	103	55
Year to Date Total:	1,162	3,320
Scan Assistance:	8	6
Year to Date Total:	129	128
Print Outs:	2,306	1,652
Year to Date Total:	15,263	12,442

Technical Services	2024	2023
New Items Added:	49	87
Year to Date Total:	711	1,654
Items Processed:	22	74
Year to Date Total:	491	624
Items Withdrawn:	181	1,097
Year to Date Total:	604	1,466
Items Recataloged:	22	37
Year to Date Total:	285	435
Items Repaired:	6	11
Year to Date Total:	115	46

Interlibrary Loans (ILL's)	2024	2023
Items Requested:	116	78
Year to Date Total:	739	624
Items Sent:	70	51
Year to Date Total:	415	380

Dr. Hector P. Garcia Memorial Library Statistical Report

May-24

Adult Programming	2024	2023
Adult Events:	15	6
Year to Date Total:	66	60
Adults in Attendance:	106	36
Year to Date Total:	596	381
Live Views:	0	0
Year to Date Total:	0	0
Recorded Counts:	0	0
Year to Date Total:	0	0

Toddler Programming	2024	2023
Children Events:	0	0
Year to Date Total:	0	4
Children in Attendance:	0	0
Year to Date Total:	0	9
Adults in Attendance:	0	0
Year to Date Total:	0	6
Live Views:	0	0
Year to Date Total:	0	0
Recorded Views:	0	0
Year to Date Total:	0	0

Outreach Programming	2024	2023
Events:	4	2
Year to Date Total:	17	16
Toddlers in Attendance:	0	65
Year to Date Total:	0	205
Children in Attendance:	65	296
Year to Date Total:	817	1,002
Teens in Attendance:	0	2
Year to Date Total:	0	226
Adults in Attendance:	20	36
Year to Date Total:	594	524
General Attendance:	23	0
Year to Date Total:	1,193	0

Teen Programming	2024	2023
Teen Events:	0	0
Year to Date Total:	0	3
Teens in Attendance:	0	0
Year to Date Total:	0	16
Live Views:	0	0
Year to Date Total:	0	0
Recorded Counts:	0	0
Year to Date Total:	0	0

General Programming	2024	2023
Events:	0	1
Year to Date Total:	12	6
Toddlers in Attendance:	0	0
Year to Date Total:	0	93
Children in Attendance:	0	4
Year to Date Total:	0	290
Teens in Attendance:	0	3
Year to Date Total:	0	92
Adults in Attendance:	0	3
Year to Date Total:	19	219
Total General Programming:	0	0
Year to Date Total:	1,682	0
Live Views:	0	0
Year to Date Total:	0	0
Recorded Views:	0	0
Year to Date Total:	0	0

Reading Programs	2024	2023
Toddler Reading Logs:	0	0
Children Reading Logs:	0	0
Teen Reading Logs:	0	0
Adult Reading Logs:	0	0
Total:	0	0

Children's Programming	2024	2023
Children Events:	3	2
Year to Date Total:	32	36
Children in Attendance:	21	7
Year to Date Total:	226	257
Adults in Attendance:	20	0
Year to Date Total:	106	79
Live Views:	0	0
Year to Date Total:	0	5
Recorded Views:	0	0
Year to Date Total:	0	260

Volunteer Hours	2024	2023
Total:	229.50	62.00
Year to Date Total:	1,355.00	1,357.00

Dr. Hector P. Garcia Memorial Library Statistical Report

May-24

Curbside Services	2024	2023
Curbside Café:	3	19
Year to Date Total:	32	117
Curbside Circulation:	0	7
Year to Date Total:	6	16
Curbside Crafts:	0	0
Year to Date Total:	0	0
Curbside Other Services:	1	0
Year to Date Total:	13	12

Library Visits	2024	2023
Visits:	2,520	2,494
Year to Date Total:	20,539	16,035

Café Visits	2024	2023
Visits:	495	341
Year to Date Total:	3,709	4,207

Café Sales	2024	2023
Net Sales:	\$ 1,532.09	\$ 1,267.63
Year to Date Total:	\$ 11,210.75	\$ 14,384.37
Sales Tax:	\$ 126.64	\$ 104.62
Year to Date Total:	\$ 906.20	\$ 1,186.87

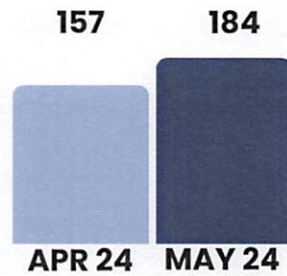
Social Media	2024	2023
Library Posts:	94	184
Year to Date Total:	863	1,815
Library DMs:	13	2
Year to Date Total:	60	33
Cafe Posts:	14	39
Year to Date Total:	140	393
Café DMs:	0	0
Year to Date Total:	1	3
City Posts:	46	98
Year to Date Total:	344	365
City DMs:	11	5
Year to Date Total:	78	8
Videos Created:	0	0
Year to Date Total:	57	2
Website Updates:	30	43
Year to Date Total:	177	187
HCLS Posts:	1	1
Year to Date:	6	18

DEVELOPMENT ACTIVITY (MAY 2024)

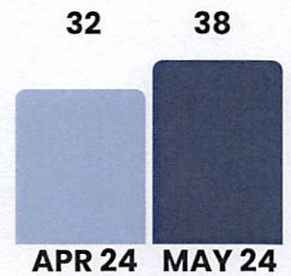
PERMITS ISSUED

	APR 24	MAY 24
Residential	158	121
Multi-Family	4	8
Commercial	5	15

Building Inspections

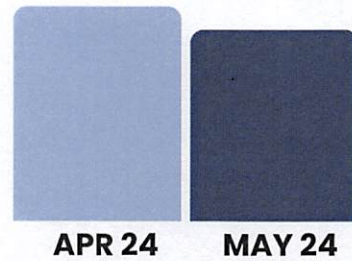


Plan Reviews



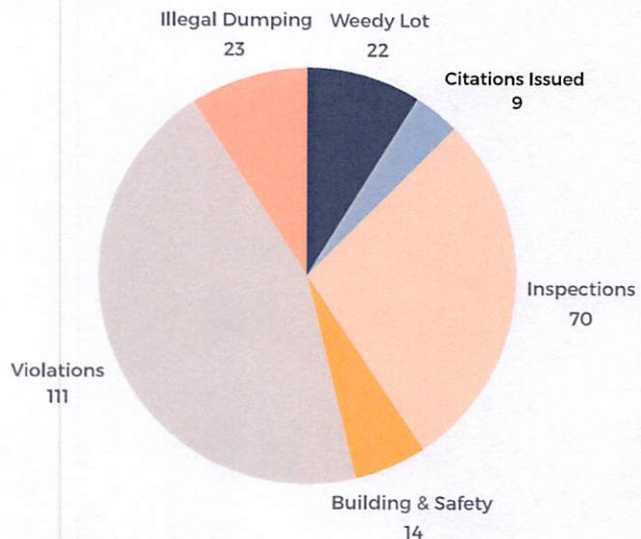
Permit Revenues

\$2,115,319 \$1,921,164

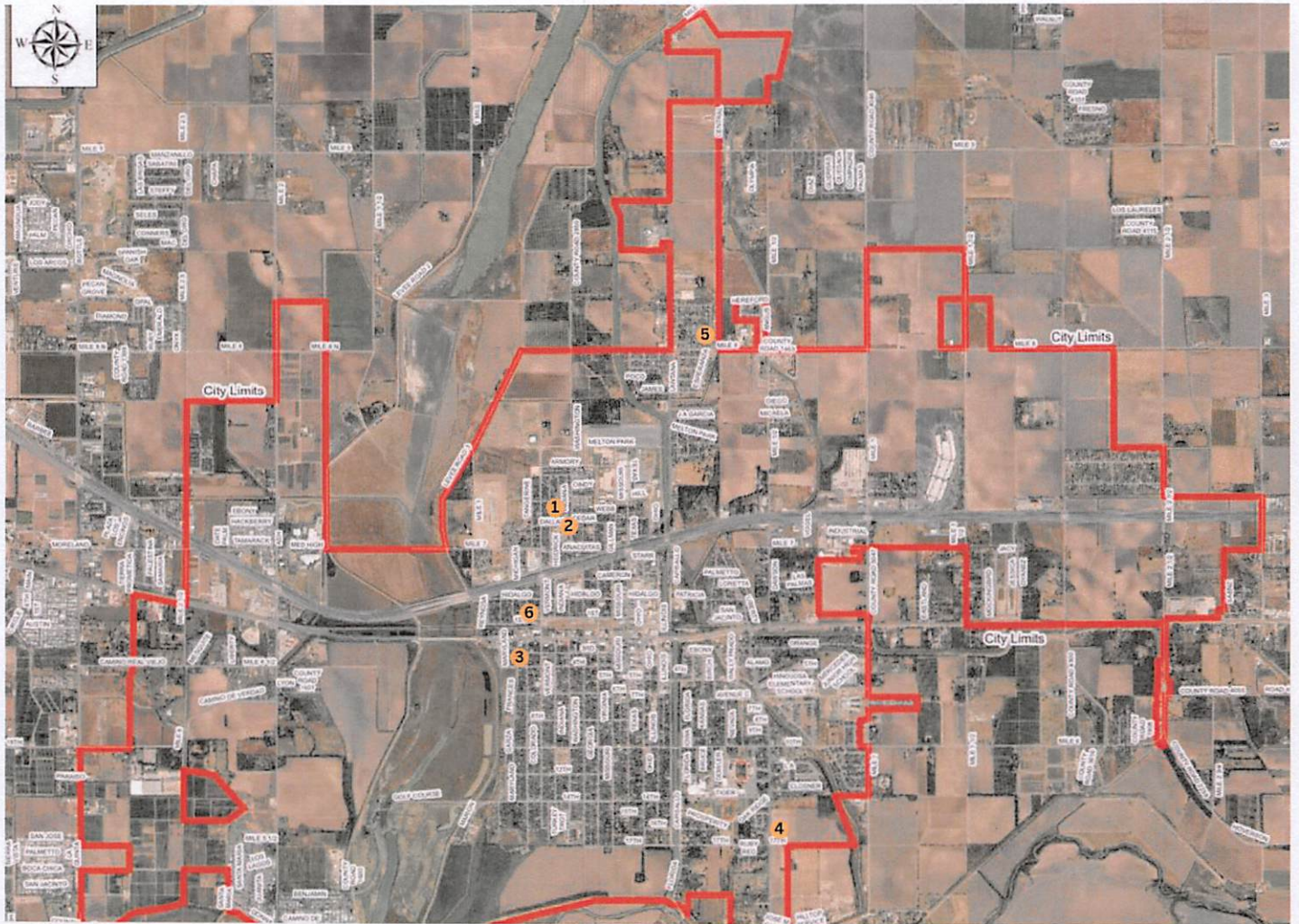


CODE COMPLIANCE ACTIVITY (MAY 2024)

**New Code Compliance
Cases - 249**

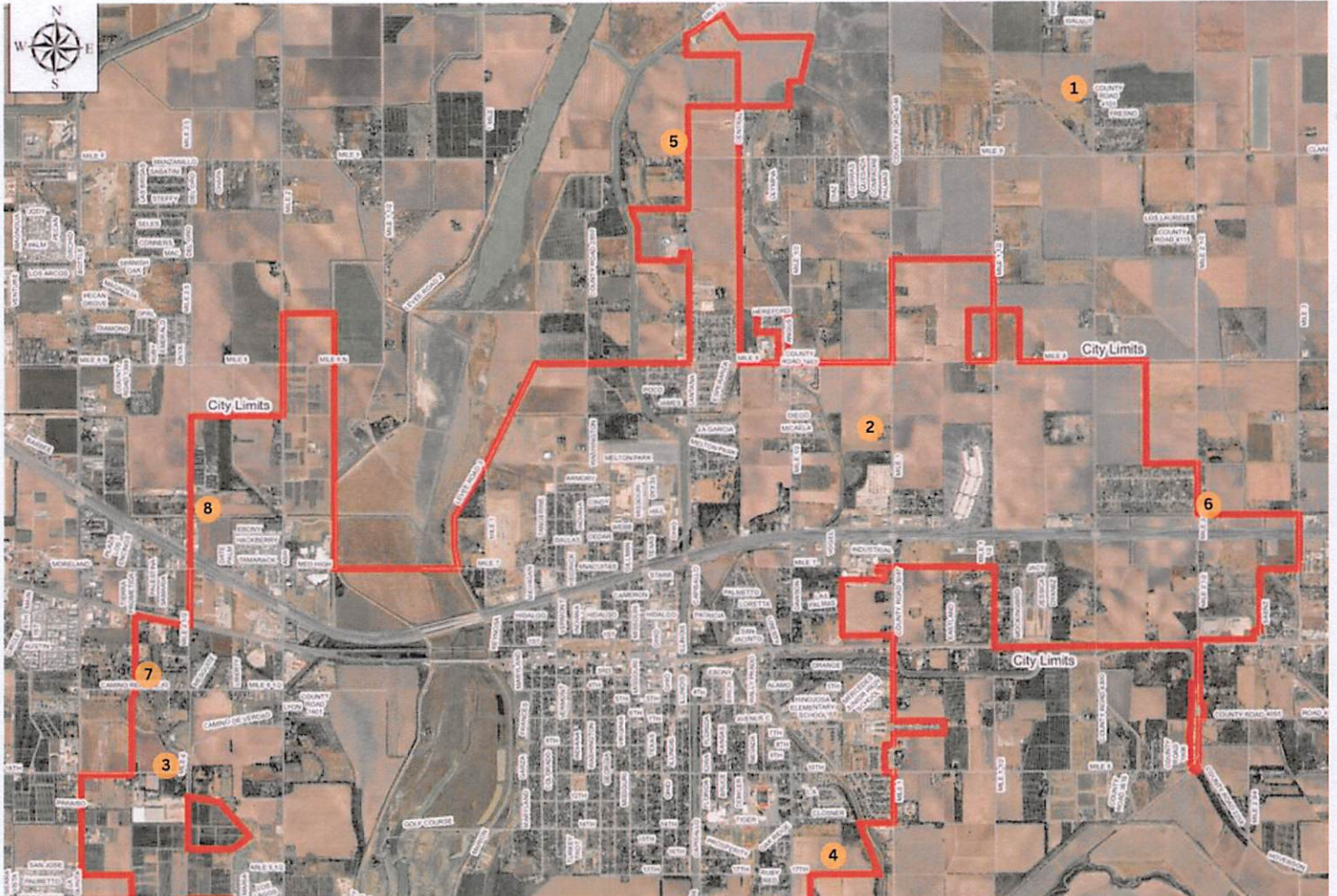


NEW RESIDENTIAL CONSTRUCTION



	Project Address	Type	SQ FT	Subdivision
1	837 Heidrick	Single Family	1,514	Garden Park
2	738 N Indiana Ave	Single Family	1,394	Mercedes Original Town
3	314 Palm Ave	Single Family	1,565	Ebony Park
4	802 Olivia Drive	Single Family	2,485	Hacienda Olivia
5	3720 S Garden St	Single Family	915	Mercedes Gardens Phase 1
6	116 N Colorado Ave	Duplex	2,560	Mercedes Original Town

SUBDIVISIONS UNDER CONSTRUCTION

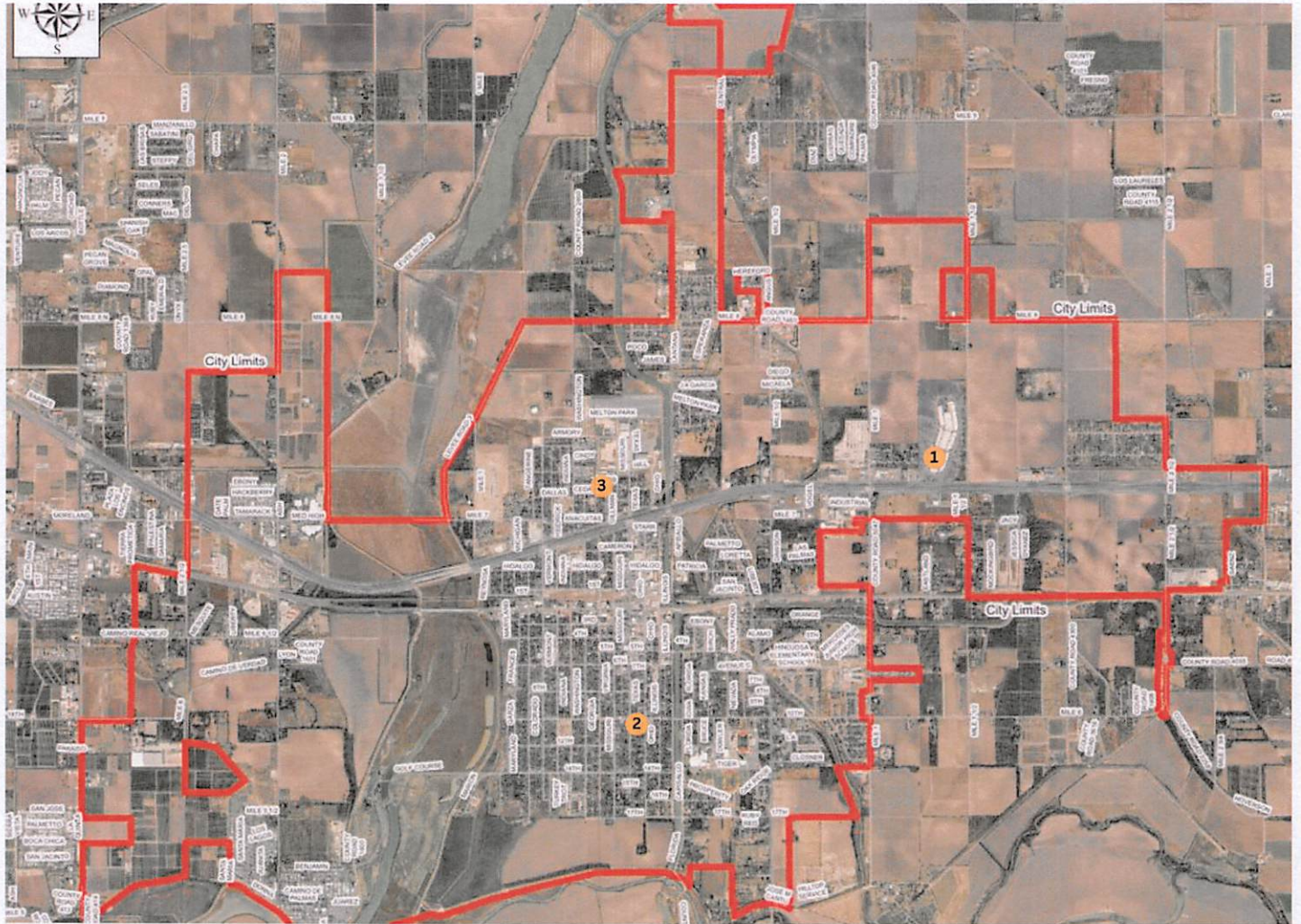


	Subdivision	Location	Acres	Number of lots	Status	Type
1	Mile 2 East Meadows	Mile 2 East Road and Mile 9 North	30	122	Under Construction	Single Family
2	Stable Estates	1 Mile N of Express way 83 on Mile 1 E. West of Mile 1 E/South of Mile 8	30	45	Under Construction	Multi-Family
3	Camino de Verdad Ph 2	FM 1015 & Camino de Verdad	22.76	63	Under Construction	Single Family
4	Hacienda Olivia Ph 2	South of Bus 83 on FM 491/ Rio Rico Rd. And east of FM 491/Rio Rico Rd	13.80	60	Under Review/Undergoing a Rezone	Single Family

SUBDIVISIONS UNDER CONSTRUCTION

	Subdivision	Location	Acres	Number of lots	Status	Type
5	Los Prados Ph 1	2 Mile N of Exp 83 on FM 49. NW corner of Fm 491/Mile 9 North	9.09	48	Under Review	Single Family
6	Mirasol Country Estates	East Side of Mile 2 1/2 East and North of Expwy	59	19	Under Review	Single Family
7	Camino Heights	S Mile 2 1/2 W and Camino Real Viejo	2.93	18	Under Review	Multi-Family
8	Red Stone	Mile 2 1/2 and north of Expressway 83	6.0	20	Undergoing a Rezone	Single Family

NEW COMMERCIAL CONSTRUCTION/BUSINESSES



	Business	Project Address	Type of Business	Sq Ft	Status
1	Victoria Secret	5001 E Exp 83	Retail	4,806	Permit Issued, Under Remodel
2	Chef King Holy Smoke LLC	340 W 10th St	Food Restaurant	-	Business License Issued
3	Alma's Beauty & Accessories	596 Webb St	Boutique	-	Business License Issued

Health & Code Compliance

Health & Code Compliance Inspections, May

	May 2024
Code Compliance Inspections	111
Citations Issued	9
Health Inspections	70

Health Inspections Results, May 2024

Business Name	Business Type	Address	Pass/Fail
Brain Freeze	Snack Bar	509 W 2nd St	Pass
Mercedes Wellness	Vitamin & Supplement Store	338 W 3rd St	Pass
Creative Kids Day Care	Daycare	1200 Rio Rico Rd	Pass
Chef King Holy Smoke LLC	Restaurant	340 W 10th St	Pass
Wendy's	Restaurant	8001 E Epressway 83	Pass
Gateway Travel Plaza	Convenience Store	8001 E Expressway 83	Pass
Queen City Daiquiris	Snack Food Truck	350 N Virginia Ave	Pass
Subway	Restaurant	369 N Texas Ave	Pass

DEPARTMENT: Mercedes Recreation Center

MONTHLY REPORT: March 2024

Report Summary:

This report tracks membership, programs and project activities for the Recreation Center for the month.

Registration for membership conducted year-round:

Summer Program: June & July - Registration start date May 1, 2024

Fall Program: **Registrations start date Aug. 1, 2023**

Fall Program: **Aug. 2023 - May 2024**

Mercedes Recreation Center Program Registration Numbers: **March**

- Membership Registration 50
- Membership Daily Attendance 40
- Youth Basketball League Registration 180
- Adult Men’s Basketball League Registration Open

- Total Registration 230 members

Out-Reach Programs:

- MYB - Food Program
- RGV - Foster Grand Parent Program 2 participants

Projects/Maintenance Work Orders & Special Task:

- **Public Works - Work Order submitted:**

- Dome Facility**

- Dome - Trash dumpster doors 3/7 - Posadas Welding Service
 - Dome - Monthly AC Filter replacement 3/7
 - Dome - Facility door seals 3/7
 - Dome Center - game room lights MKC Electric - Quote 3/12
 - Dome facility - Entrance & Exit traffic signs/parking lot (Pending)

- Rec Facility**

- Rec Center - Gutters / Roof (Pending)
 - Rec Center - Staff restroom lights (Pending)
 - Rec Center - Emergency Fire Exit Signs (Pending)
 - Rec Center - Repair driveway chain & post (Pending)

- Pool Facility**

- Facility signs (Pending)
 - Cement - palm tree décor (Pending)
 - Women's restroom sinks 3/5

- **Rec & Dome Center - AC Units:**

- Rec Center Gym AC Unit - (Part Pending)
 - Dome Serve Pro AAON's #4, #5, & #6 Diagnostics 3/14

- **Safe-House Shelter / Dome Center:**

- Dome Safe-house Shelter N/A
 - Adult CO-ED Volleyball Tournament 3/2
 - JEAN's Restaurant - Ice Machine maintenance 3/20

- **United-Way:**

- Pick-up Forms 3/12
 - Fund Distribution Meeting 3/26

Swimming Pool Projects/Maintenance:

- **RGV Aquatics - Info.**
 - Pharr Natatorium Life-guard Advertisement/Flyers
 - Life-guard LGI Course - Registration
 - Life-guard Skills Practice

- **Swimming Pool Maintenance Daily/Equipment Inspection**
 - Daily facility maintenance - pool vacuuming, netting & clean skimmers
 - Weekly Test water levels / Weekly Pool water testing - Leslie's
 - Daily inspection - pumps, check valves, chlorinators, gauges & filters
 - Motor & filter pumps daily inspection
 - Backwash filters once monthly
 - Sand-filters Inspection - SwimClean Pool Service 3/25 Clean & Clear Pools 3/27

Community:

- March Food-drive Dome Site - CIVIC CENTER 3/13

Youth Leagues:

- **Soccer Registration**
 - April / May

- **Basketball**
 - 28 Youth Teams
 - Inter League - Donna Rec Center & Weslaco
 - Games: Rec & Dome Facilities / TASO Officials
 - Youth Leagues
 - 5/6, 7/8 CO-ED
 - 9/10 & 11/12 BOYS DIVISION
 - 9/10 & 11/12 GIRLS DIVISION

Adult Leagues:

- **Men's Soccer Practice**
 - 4 Teams practice - Luis Lopez (Men's League)
 - Dome field access 3/3/24

- **Adult Men's Basketball League**
 - Open Registration 3/18
 - Inter-League Play: Mercedes / Donna / Weslaco
 - Games - Dome facility
 - TASO Officials

Out-Reach Programs:

- **MYB On the Run Food Program**
 - After-school Meals for members
 - Weekly Calendar & Menu preparation
 - March Program
 - Monday thru Friday 4:00pm - 4:30pm
 - Number of Meals Served - **Monthly 483**

Foster Grandparent Program:

- **Senior Corps Program**
 - 2 Volunteers/Applicants
 - Assist with Supervision
 - Assist with Meals/Serving
 - Monday - Friday 1:30pm - 5:30pm
 - Jorge Gutierrez - Supervising Coordinator
 - Supervisor Coordinator Recreation Director
 - Meeting 3/4/24 Training new applicant
 - New Foster Grandparent applicant training - March 3/5

After-school Food Program:

- **Programs Attendance February:**

<u>Program/Activites Descipition</u>	<u>Week 1</u>	<u>Week 2</u>	<u>Week 3</u>	<u>Week 4</u>	<u>Total</u>
Membership Daily Attendance	172	C	175	136	483
Food Program Snack	172	L	175	136	483
Game-room	35	O	30	10	75
Computers	28	S	35	24	87
PS4 Room	40	E	40	30	110
Arts & Crafts	15	D	25	25	65
Sports & Fitness / Out-door Activities	54	Springbreak	45	47	146
Out-Reach Programs	N/A	N/A	N/A	N/A	N/A
Adult CO-ED Leagues Practice Games	50	50	50	50	200
Youth League - Basketball Games / Practices	400	400	400	N/A	1200

Mission Statement

Mercedes Recreation Center, in conjunction with the City of Mercedes, is responsible for the development and implementation of youth programs for youth that reside in the City of Mercedes. The Recreation Center is a Non-Profit Organization for Youth age 6 to 18, which are targeted for programs that will increase pro-social behavior. These programs include recreation activities, community service events/projects, youth leadership programs and cultural events.

Mercedes Recreation Center

“Impacting the youth in our community”



United Way of South Texas
 Serving Hidalgo & Starr Counties

Mercedes Fire Department

May 2024

Monthly Report

“Through dedicated, professional members, the Mercedes Fire Department EMS care for and protects the lives and property of our community through incident response, comprehensive training, public education and fire prevention.”

Fire Chief
Javier Campos Jr.

Mercedes Fire Department
105 N. Ohio Ave
956-565-7755

May 2024

Mercedes Fire Incidents

Count of Total Fire Incidents

Count of Incidents

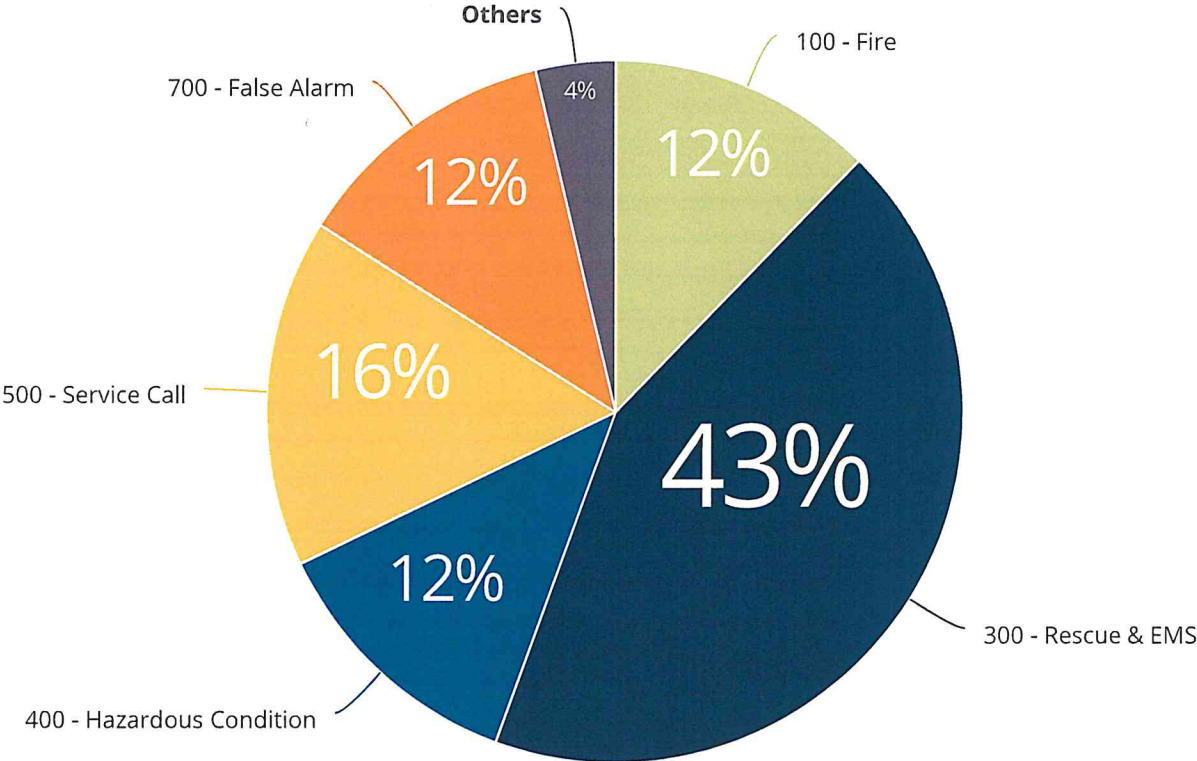
81

Average Dispatch to Arrival Time

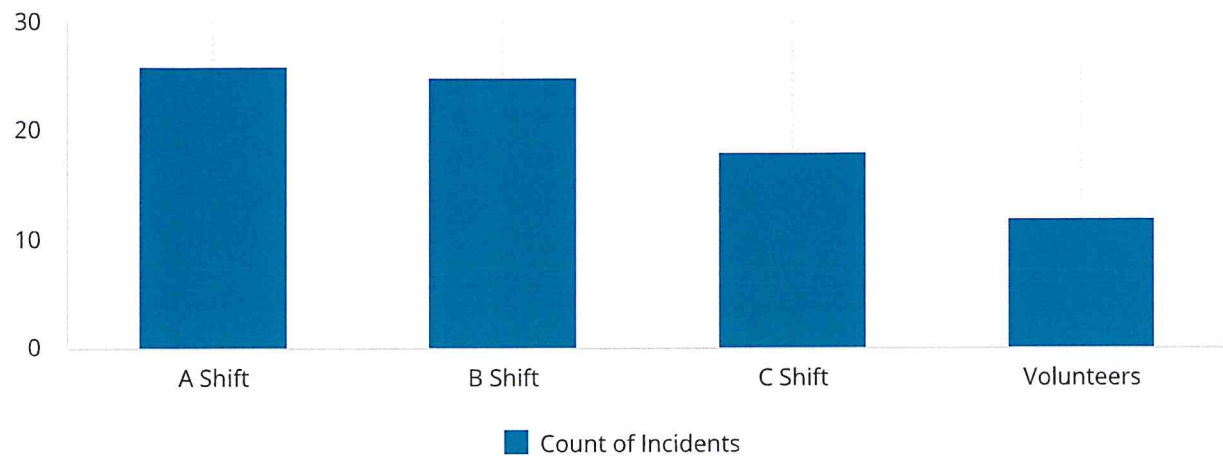
Average Response Time Alarm To Arrival

8m:52s

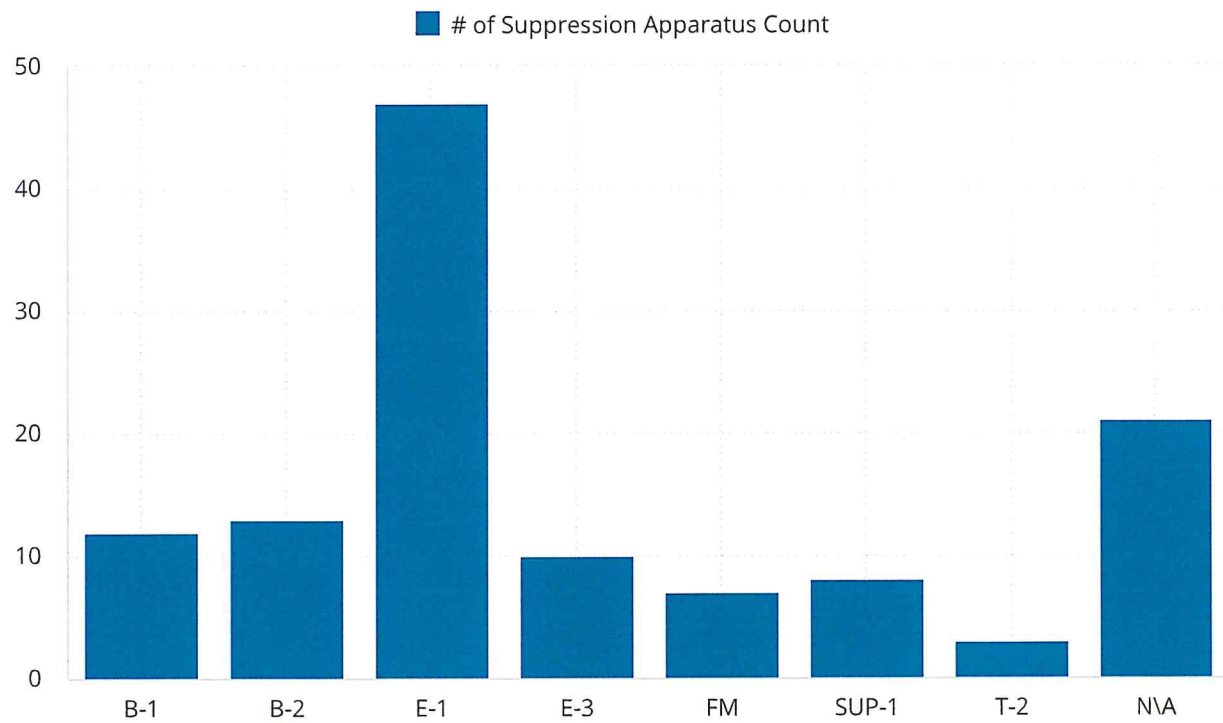
Percentage of Incident Type Group



Incident Count by Shift



Total Count Per Unit



Count of Incidents by Type

Incident Type	Count of Incidents
Alarm system sounded due to malfunction	2
Animal problem	2
Animal problem, other	9
Arcing, shorted electrical equipment	2
Brush or brush-and-grass mixture fire	2
Building fire	1
Citizen complaint	1
Extrication of victim(s) from vehicle	1
False alarm or false call, other	5
Gas leak (natural gas or LPG)	4
Grass fire	3
Hazardous condition, other	1
Medical assist, assist EMS crew	21
Motor vehicle accident with injuries	7
Motor vehicle accident with no injuries.	6
No incident found on arrival at dispatch address	1
Outside rubbish fire, other	1
Outside rubbish, trash or waste fire	1
Passenger vehicle fire	1
Power line down	3
Public service assistance, other	1
Service Call, other	1
Smoke detector activation due to malfunction	3
Smoke scare, odor of smoke	1
Trash or rubbish fire, contained	1
Count of Incidents	81

May 2024 EMS Incidents

Total Responses

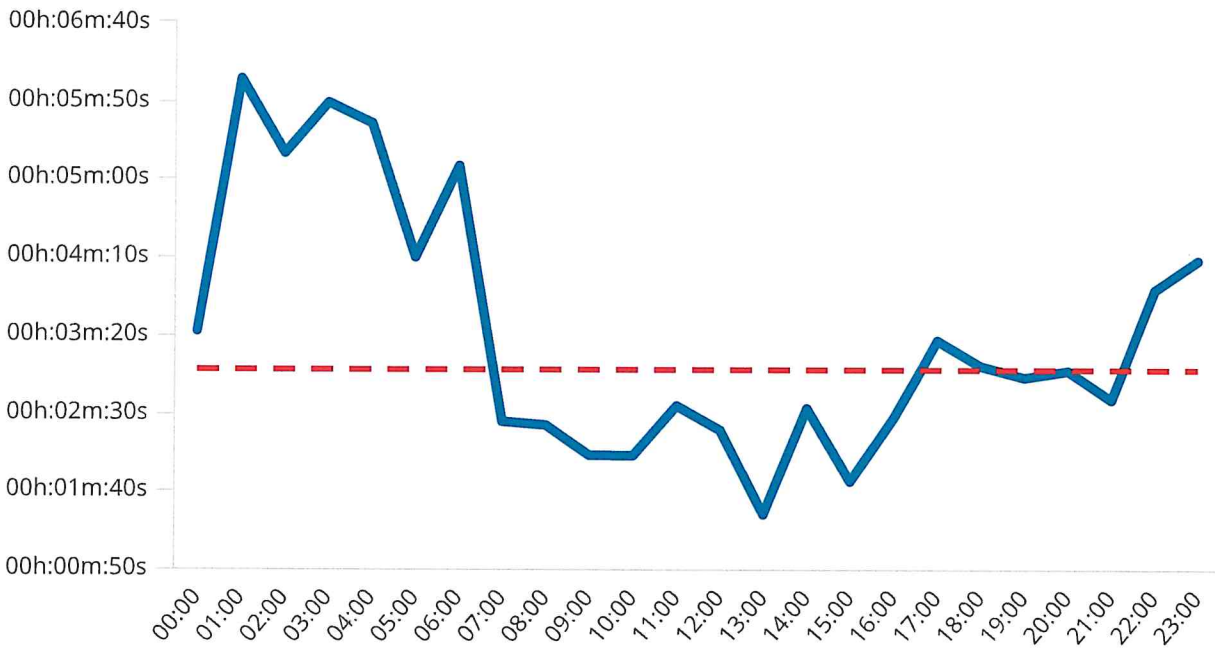
Total Responses
235

Average Chute Time

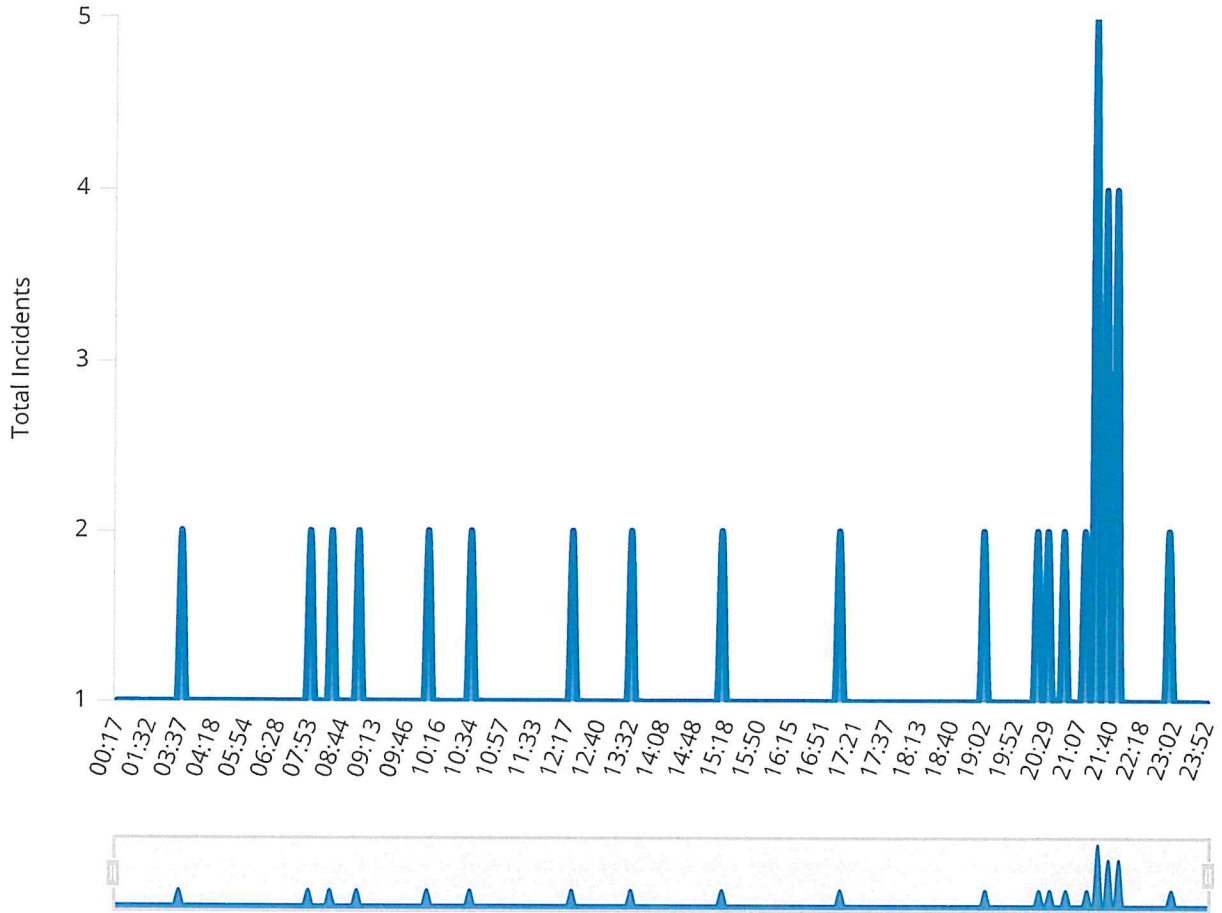
Average Chute Time
02m:58s

% Chute Time < 45 seconds **5%**

Average Chute Time by Hour of Day



Call Volume by Hour



Aggregation of Total Incidents by Shift

Shift	Total Incidents
	05/2024
A Shift	70
B Shift	89
C Shift	76

Aggregation of Total Incidents by Unit Contribution

Unit	Contribution to Total Incidents	
	05/2024	Grand Total
E-1	1.70%	1.70%
MED-2	5.96%	5.96%
MED-3	31.06%	31.06%
MED-4	60.85%	60.85%
MEDTR	0.43%	0.43%
Grand Total	100.00%	100.00%



Custom ▾

May 1, 2024 - May 31, 2024 ▾

15:59

MM:SS
Average Scene Time

82%

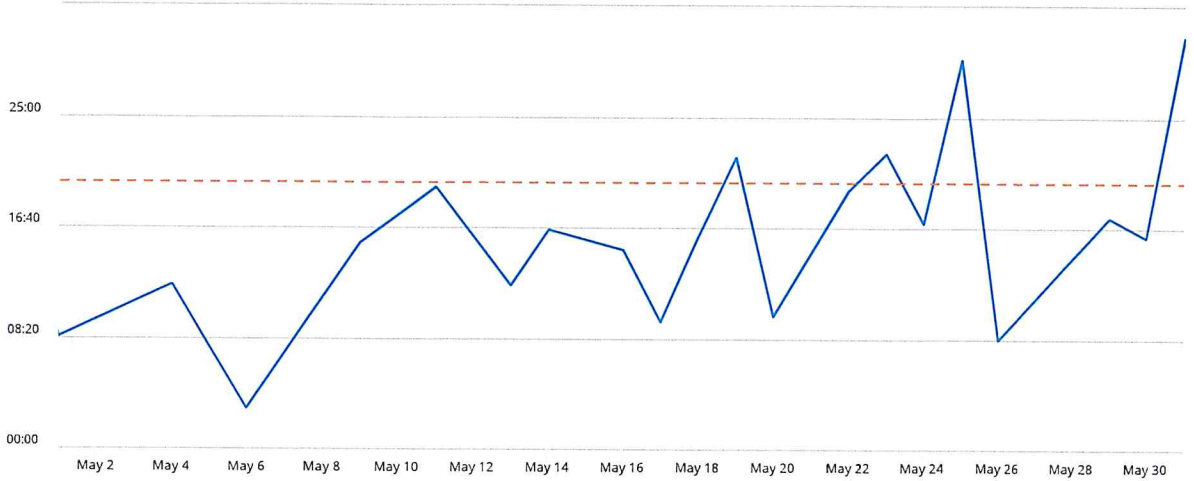
OF PATIENT
ENCOUNTERS
Scene Time < 20:00

26:54

MM:SS
90th Percentile Scene Time

34

PATIENT
ENCOUNTERS
In Selected Time Slice



Counts

% Rows

% Columns

% All

Week Ending	5/5/24	5/12/24	5/19/24	5/26/24	6/2/24	6/9/24	6/16/24	6/23/24	6/30/24	7/7/24	7/14/24	7/21/24	7/28/24	Total
00:00 - 09:59	3	1	3	1										8
10:00 - 14:59		1	5	1										7
15:00 - 19:59		3	4	4	2									13
20:00 - 29:59	1		2	1										4
30:00 - 39:59					1									1
40:00 - 49:59				1										1
50:00 - 59:59														
60:00 - 2:59:59														
Total	4	5	14	8	3									34
Exceptions														0